



**BANGKOK
LIFE**

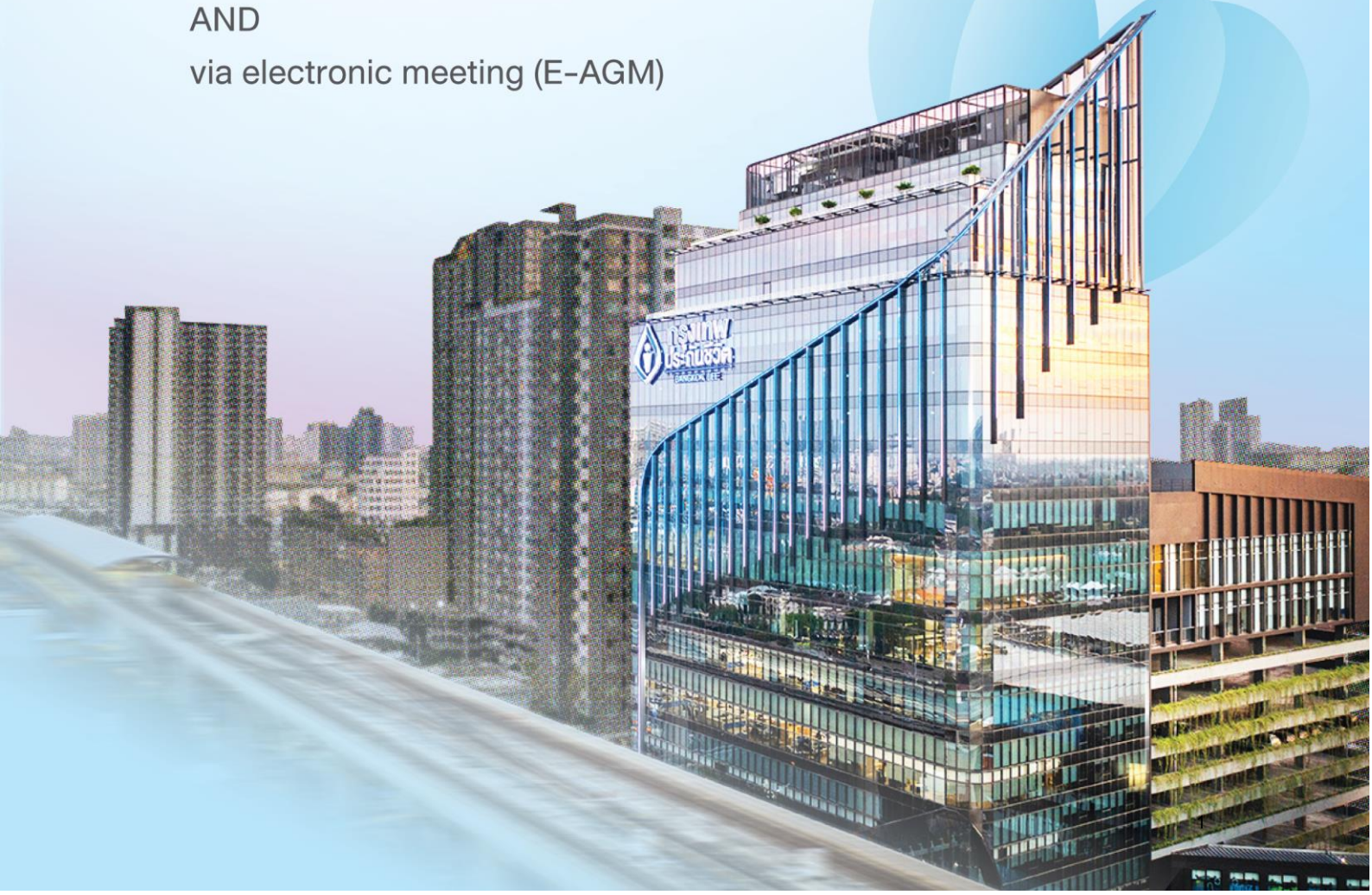
กรุงเทพประกันชีวิต

Notice of the 2025 Annual General Meeting of Shareholder

**Bangkok Life Assurance Public Company Limited
Wednesday, April 9, 2025 At 9.30 A.M.**

By Hybrid Meeting

at the “Chin Sophonpanich” auditorium, on 11th floor,
Head Office Building,
Bangkok Life Assurance Public Company Limited
No. 1415, Krungthep-Nonthaburi Road,
Wongsawang, Bangsue, Bangkok
AND
via electronic meeting (E-AGM)



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March 12, 2025

Subject: Invitation to the 2025 Annual General Meeting of Shareholders by Hybrid Meeting

To: Shareholders

Attachment: 1) A copy of the minutes of the 2024 Annual General Meeting of Shareholders
2) Financial Highlights
3) Profiles of the nominated candidates for the election of new directors
4) Criteria for Appointment of Directors / Definition of Independent Director
5) Company's Articles of Association relating to the Annual General Meeting of Shareholders
6) Profiles of the Independent Directors to act as Proxy
7) Proxy Forms (Form A, Form B, and Form C)
8) Procedures for attending the 2025 Annual General Meeting of Shareholders
9) Registration form for electronic meeting
10) Electronic Conference System Manual
11) Privacy Notice for BLA Shareholders
12) 56-1 One Report for the year 2024 (QR Code)
13) Map of the Annual General Meeting of Shareholders' Venue
14) A prepaid envelope

Bangkok Life Assurance Public Company Limited held the Board of Directors' Meeting no.1/2025 on Wednesday, February 19, 2025 and resolved to call the 2025 Annual General Meeting of Shareholders on Wednesday, April 9, 2025, at 9.30 a.m. at the "Chin Sophonpanich" auditorium, on 11th floor, Head Office Building, Bangkok Life Assurance Public Company Limited, No. 1415, Krungthep-Nonthaburi Road, Wongsawang, Bangsue, Bangkok, and via electronic meeting (Hybrid meeting) to consider matters according to the following agendas.

Agenda 1: To approve the Minutes of the 2024 Annual General Meeting of Shareholders

Objectives and Rationale: The 2024 Annual General Meeting of Shareholders was held on Wednesday, April 24, 2024. The minutes of the meeting were disclosed to The Stock Exchange of Thailand and also posted on the company's website (www.bangkoklife.com) since May 8, 2024. Therefore, it was proposed to the shareholders' meeting to approve the report with the details as the attachment 1, page 9-22.

The Board of Directors' opinion: The minutes of meeting were recorded correctly. The Board of Directors deemed it appropriate to propose the minutes of the 2024 Annual General Meeting of Shareholders to be approved by the shareholders' meeting.

Voting: The resolution requires a majority votes from shareholders who attend the meeting and are entitled to vote.

Agenda 2: To acknowledge the operating result for the year 2024

Objectives and Rationale: The Company summarized operating results and important changes during 2024 as the attachment 2, page 23.

The Board of Directors' opinion: It is deemed appropriate to propose the company's operating results presented in the 2024 one report for the shareholders' acknowledgement.

Voting: As this item is for information to shareholders; therefore, a vote is not required.

Agenda 3: To approve the financial statements for the year ended December 31, 2024

Objectives and Rationale: According to Section 112 of the Public Limited Companies Act, B.E. 2535, the Company shall prepare a statement of financial position and statements of profit or loss at the end of each fiscal year, which have been audited by an external auditor, and submit these to the shareholders' meeting for approval.

The Board of Directors' opinion: It is deemed appropriate to propose the financial statements for the year ended December 31, 2024 which the financial statements have also been duly considered by the Audit Committee and the Board of Directors and have been audited and certified by the company's auditor who gave an unconditional opinion from Deloitte Touche Tohmatsu Jaiyos Audit Co., Ltd. The details were shown in the financial statement section of Form 56-1 One Report for the year 2024 in QR Code format as the attachment 12, page 243-327 which was sent to the shareholders together with the invitation letter of this meeting.

Voting: The resolution requires a majority votes from shareholders who attend the meeting and are entitled to vote.

Agenda 4: To approve the profit allocation and dividend payment for the year 2024

Objectives and Rationale: The Public Limited Company Act, B.E. 2535, Section 116 and the Articles of Association clause 56 state that the company is required to allocate a part of annual net profit as reserves until the amount is no less than 10% of its registered capital. The company has already complied with the requirement and does not have to allocate any additional part of annual net profit as reserve for the year 2024.

The Company has a policy to pay dividend in the amount of no less than 25% of its net profit after deducting corporate income tax, if there is no loss accrued and/or that such payments do not have significant impact on the Company's normal business operations and those of its subsidiaries. In 2024, the Company posted a net profit of baht 3,621 million or baht 2.12 per share. Therefore, the Company considered appropriate to declare a dividend payment for the operating results of the year 2024 at the rate of baht 0.68 per share or totaling baht 1,159 million or 32 % of net profit after tax which is well complied with the company's dividend payout policy and which will be paid from retained earnings of which the corporate income tax was 20%. The Company paid an interim dividend at the rate of baht 0.20 per share on October 4, 2024, thus the dividend for the fiscal year 2024 remains at baht 0.48 per share or baht 820 million. Record date for the rights to receive dividend is set on April 23, 2025. Approval by the Office of Insurance Commission ("OIC") is required before the dividend can be paid.

The Board of Directors' opinion: The Company has allocated profits as a legal reserve in accordance with the law. It is deemed appropriate to propose to the 2025 Annual General Meeting of Shareholders to approve the dividend payment for the operating results of the year 2024 at the rate of baht 0.68 per share or totaling baht 1,159 million or 32 % of net profit after tax which is well complied with the company's dividend payout policy and which will be paid from retained earnings of which the corporate income tax was 20%. The Company paid an interim dividend at the rate of baht 0.20 per share on October 4, 2024, thus the dividend for the fiscal year 2024 remains at baht 0.48 per share or baht 820 million. Record date for the rights to receive dividend is set on April 23, 2025 and the company will notify the date of dividend payment date later once receive the approval from OIC.

Separate financial statements

Comparative Dividend Payment	2024	2023
1. Net profit (Million Baht)	3,621	2,547
2. Earning per share (Baht : Share)	2.12	1.49
3. Number of shares as of Dec 31 (Million Shares)	1,708	1,708
4. Dividend (Baht : Share)	0.68	0.48
- Interim dividend payment	0.20	0.28
- Final dividend payment	0.48	0.20
5. Total dividend payment (Million baht)	1,159	818
6. Dividend payment ratio (Percentage)	32	32

Voting: The resolution requires a majority votes from shareholders who attend the meeting and are entitled to vote.

Agenda 5 To elect the directors to replace those who retire by rotation

Objectives and Rationale: The Public Limited Company Act and the Articles of Association clause 24, requires that one-third (or the nearest proportion) of the directors must retire from office by rotation at each Annual General Meeting of Shareholders. There are 5 directors who due to retire by rotation this year as following:

- | | |
|--------------------------|-----------------------|
| 1. Dr.Siri Ganjarerndee | Independence Director |
| 2. Mr.Chai Sophonpanich | Director |
| 3. Mr.Chone Sophonpanich | President |
| 4. Mr.Hiroshi Fujikake | Director |
| 5. Mrs.Komkai Thusaranon | Independence Director |

The Company provided opportunities for its shareholders to propose qualified candidates for the directorships during November 26, 2024 to December 31, 2024 via the company's website and the SET Listed Company Notification and Key Operation (SETLink) but there was no proposal from shareholders.

The Nomination and Compensation Committee's opinion: The Nomination and Compensation Committee considered qualified candidates looking at various professional experiences, expertise, vision and considering the suitability of the composition of the total number of directors. The Committee has the opinion that the directors who retire by rotation possess knowledge and capability suitable for the position and had been performing very well during their previous term as director and/or member in the subcommittee. The committee, therefore, proposed to re-elect 5 directors, Dr.Siri Ganjarerndee, Mr.Chai Sophonpanich, Mr.Chone Sophonpanich, Mr.Hiroshi Fujikake and Mrs.Komkai Thusaranon, to be company's directors for another term.

Profiles of all the proposed candidates are detailed in [attachment 3, page 24-32](#) and the Criteria for appointment of directors / definition of Independent Director are provided in [attachment 4, page 33-34](#).

The Board of Directors' opinion: The Board of Directors (excluding those who may have conflict of interest) has carefully considered the proposal of the Nomination and Remuneration Committee and agreed that all 5 directors, Dr.Siri Ganjarerndee, Independence Director, Mr.Chai Sophonpanich, Director, Mr.Chone Sophonpanich, President, Mr.Hiroshi Fujikake, Director and Mrs.Komkai Thusaranon, Independence Director, have passed the consideration according to the process specified by the company, and they have qualifications in accordance with relevant regulations and suitable for the business of the company including having knowledge, ability and

experience in various fields that are beneficial to the business of the company. In addition, the person who will be nominated as an independent director has qualifications in accordance with the laws related to the requirements relating to independent directors. It is deemed appropriate to propose to the Annual General Meeting of Shareholders to re-elect 5 directors, Dr.Siri Ganjarerndee, Mr.Chai Sophonpanich, Mr.Chone Sophonpanich, Mr.Hiroshi Fujikake and Mrs.Komkai Thusaranon for to be directors another term.

In addition, for Dr.Siri Ganjarerndee and Mrs.Komkai Thusaranon, who has been an independent director for more than 9 years, the Board of Directors has considered that he is well-equipped with age and qualifications, has experience in being a senior executive in both the public and private sectors. He also is an honor person in society to be able to maintain the independence in performing the duties of the independent directors of the company. He also has knowledge, expertise and experience in many aspects including in the life insurance business which will greatly benefit the business of the company.

Voting: The resolution requires a majority votes from shareholders who attend the meeting and are entitled to vote.

Agenda 6: To approve the directors' remuneration for the year 2025

Objectives and Rationale: Public Limited Company Act and the Articles of Association clause 44, requires that the Annual General Meeting of Shareholders approves directors' remuneration.

The Nomination and Remuneration Committee's opinion: The Nomination and Remuneration Committee has considered the remuneration of directors and based on their knowledge, expertise, suitable for duties and responsibility as well as the company's business performance in 2024 and compare with directors' remuneration of other listed companies and proposes the 2025's remuneration for the directors in the sum amount of not exceeding baht 16,700,000 which is the same amount that was approved in 2024. The actual amount of bath 14,090,000 was paid as directors' remuneration in 2024. The remuneration for each individual director is disclosed as Form 56-1 One Report for the year 2024 in QR Code format in the attachment 12, page 207, which was sent to the shareholders together with the invitation letter of this meeting. The compensation criteria of Directors' Remuneration and other benefits which are the same last year as follows:

1) Meeting allowance as a director

The Company pays meeting allowance to all directors at the rate of 40,000 baht.
The Chairman receives 2 times of the regular meeting allowance.

2) Meeting allowance as a sub committee member

The Company pay the meeting allowance for each director who attend the meeting Baht 40,000. The chairman receives 2 times of the regular allowance.

3) Gratuity to the Board of Directors

The Board of Directors considers the annual remuneration of directors by considering the consistency with the Company's operating results and allocate the gratuity to each director by scoring system which reflects the obligation responsibility and taking the time to perform duties of each director.

Other benefits are Directors and Officers Liability Insurance, the seminars and training courses fee of Thai Institute of Directors and other institutions related, the monthly internet service fee for iPad to access the company's system, the chairperson's car and the directors' allowance and entertainment expenses.

In this regard, directors who are employees of the Company and receive a regular salary and do not receive the director's remuneration under Clauses 1. – 3., except the Directors and Officers Liability Insurance and the seminars and training courses fee of Thai Institute of Directors and other institutions related.

The Board of Directors' opinion: The Board of Directors concurred with the recommendation of the Nomination and Remuneration Committee and deemed it appropriate to propose to the 2025 Annual General Meeting of Shareholders to approve the director remuneration for 2025 in the total amount of Baht 16.7 million which is the same amount as that of the previous year.

Voting: The resolution requires votes of no less than two-thirds of shareholders who attend the meeting and are entitled to vote.

Agenda 7: To approve the appointment of company's auditor and determine the auditor's remuneration for the year 2025

Objectives and Rationale: Public Limited Company Act and the Articles of Association clause 50 requires that the Annual General Meeting of Shareholders appoints the company's auditor and set the auditor's remuneration.

The Audit Committee's opinion: The Audit Committee considered the company's auditors based on their knowledge, experience, expertise, understanding of the life insurance business, independence and impartiality and proposes to approve Deloitte Touche Tohmatsu Jaiyos Audit Co Ltd. to be the audit firm of the company for the year 2025, with subsidiaries using the same accounting firm.

In this regard, one of the following auditors will audit and give opinions on the Company's financial statements, and it is deemed appropriate to approve determine the auditor's remuneration for the year 2025 in the amount of 3,871,000 baht increasing 65% from the remuneration approved by the 2024 Annual General Meeting of Shareholders due to additional actuarial reviews in accordance with Thai Financial Reporting Standards No. 17 "Insurance Contracts" by an actuarial expert. The audit fees exclude other non-audit fees.

Name	Certified Public Accountant No.	Number of years certified the Company's financial statements
1. Mr. Chavala Tianprasertkit	4301	6
2. Ms. Nisakorn Songmanee	5035	-
3. Ms. Lasita Magut	9039	-
4. Mr. Watchara Likhitbanchongdee	11743	-

The Company has set the auditor's remuneration for non-audit fees for 2025 at a total of 2,649,000 baht, a decrease of 69%, as the non-audit fees for 2024 already included a special one-time fee for the data preparation before TFRS17 became effective. The non-audit fees for 2025 include only the audit of risk-based capital report and the review of Company's fundamental value report.

In addition, Deloitte Touche Tohmatsu Jaiyos Audit Co., Ltd. is also the auditor of BLA Insurance Broker Co., Ltd., a subsidiary of the Company.

These certified public accountants have no relationship and no interests with the Company, the company's executives, and major shareholders. They, therefore, have independence in performing audit tasks and giving opinions on the Company's financial statements.

The Board of Directors' opinion: The Board of Directors concurred with the recommendation of the Audit Committee and deemed it appropriate to propose to the 2025 Annual General Meeting of Shareholders to appoint Mr. Chavala Tienpasertkij, CPA Registration No. 4301 and/or Ms. Nisakorn Songmanee, CPA Registration No. 5035 and/or Ms. Lasita Magut, CPA Registration No. 9039 and/or Mr. Watchara Likhitbanchongdee, CPA Registration No. 11743 all of Deloitte Touche Tohmatsu Jaiyos Audit Co., Ltd., as auditors of the Company for the year 2025 with the remuneration of Baht 3,871,000 increasing 65% from the remuneration approved by the 2024 Annual General Meeting of Shareholders due to additional actuarial reviews in accordance with Thai Financial Reporting Standards No. 17 "Insurance Contracts" by an actuarial expert.

Voting: The resolution requires a majority votes from shareholders who attend the meeting and are entitled to vote.

Agenda 8: Other (if any)

The company set the record date for the rights of shareholders to attend the 2025 Annual General Meeting of Shareholders on March 5, 2025.

We would like to invite all shareholders to attend the 2025 Annual General Meeting of Shareholders by Hybrid Meeting on the date, time and place mentioned above. Please ask the shareholders to study the procedures for attending the 2025 Annual General Meeting of Shareholders, the details as in attachment 8, page 51-63. For shareholders who are unable to attend the meeting, please appoint a proxy or you may appoint the independent director of the Company to attend the meeting and vote on your behalf. The profile of the independent director who is proposed to act as a proxy for the shareholders is provided in attachment 6, page 40-41.

The proxy Form A, Form B and Form C are provided in attachment 7, page 42-50. Please select one of the forms, fill in all details, sign and deliver it to the company along with all relevant supporting documents prior to the meeting date. A prepaid envelope is also attached here with for your convenience or to send an email to companysecretary@bangkoklife.com. In addition, the Company has also added a way to send proxy forms via electronic methods in advance of the meeting date, including e-Proxy Voting, on the Thailand Securities Depository's Investor Portal system. Click the link, <https://ivp.tsd.co.th/signin?lang=en>, Document Registration System of QuidLab Co., Ltd. Click the link, <https://bla.foqus.vc/registration/>, for your convenience. Please deliver the proxy form within on Friday, April 4, 2025.

Yours sincerely,



(Ms. Jaruwat Limkhunthammo)
Company Secretary

Company Secretary Section Tel: 0 2777 8845

Note: Bangkok Life Assurance Public Co., Ltd. has posted the invitation letter of the 2025 Annual General Meeting Shareholders on the company's website

(Translation)

**Minutes of the 2024 Annual General Meeting of Shareholders
Bangkok Life Assurance Public Company Limited**
on Wednesday, April 24, 2024, at 9.30 a.m. by Hybrid Meeting
at “Chin Sophonpanich” auditorium, head office building and via electronic meeting

The meeting starts at 9:30 a.m.

The 2024 Annual General Meeting of Shareholders complied with the Personal Data Protection Law. In organizing the shareholders' meeting, the Company collected, used, and disclosed personal information of shareholders in order to perform duties as required by law and for the benefit of providing services to shareholders in attending the shareholders' meeting which would be protected by the privacy policy for Company's shareholders. In addition, the Company recorded video media and audio throughout the shareholders' meeting period and the Company would publish a tape recording of the meeting on the Company's website for shareholders who did not attend the meeting to acknowledge.

The Company Secretary introduced directors, managements, auditors and other persons attending the meeting. Details were as following:

Directors in Attendance at “Chin Sophonpanich” auditorium, head office building

- | | |
|--------------------------------|--|
| 1. Dr. Siri Ganjarerndee | Independent Director / Chairman / Chairman of the Investment Committee / Chairman of the Nomination and Remuneration Committee / Chairman of the Performance Assessment and Evaluation Committee |
| 2. Khun Sunthorn Arunanondchai | Independent Director / Chairman of the Audit Committee / Member of the Performance Assessment and Evaluation Committee |
| 3. Khun Komkai Thusaranon | Independent Director / Chairman of the Corporate Governance and Sustainability Committee / Member of the Audit Committee / Member of the Performance Assessment and Evaluation Committee |
| 4. Khun Varawan Vechasut | Independent Director / Chairman of the Risk Management / Member of the IT Steering Committee |
| 5. Khun Savitri Ramyarupa | Director / Chairman of the IT Steering Committee / Member of Investment Committee |
| 6. Khun Vetit Assawamangcla | Independent Director / Member of the Audit Committee / Member of the Corporate Governance and Sustainability Committee |
| 7. Khun Chai Sophonpanich | Director / Member of the Nomination and Remuneration Committee |
| 8. Khun Chone Sophonpanich | Director / Member of the Investment Committee / Member of the Risk Management Committee / Member of the IT Steering Committee / President and Chief Executive Officer |
| 9. Khun Prapaivan Limsong | Director / Member of the Corporate Governance and Sustainability Committee / Member of the IT Steering Committee |
| 10. Khun Chollada Sophonpanich | Director / Member of Investment Committee / Member of the Risk Management Committee / Executive Vice President Investment Division |
| 11. Khun Tomohiro Yao | Director / Member of the Nomination and Remuneration Committee |
| 12. Mr. Hiroshi Fujikake | Director |
| 13. Khun Yutaka Tsuboi | Director / Member of the Risk Management Committee / Member of the Corporate Governance and Sustainability Committee |

Proportion of attending directors, 100% of the total number of 13 directors.

Management in Attendance

- | | |
|-----------------------------------|--|
| 1. Khun Jaruwan Limkhunthammo | Head of Accounting and Finance Division, the person taking the highest responsibility in finance and accounting, and Company Secretary |
| 2. Khun Oranuch Samranrit | Head of Life Operations Division |
| 3. Khun Laddawan Sitthiworranant | Head of Bancassurance and Partnership Distribution Division
Attending the meeting via electronic media from Bangkok |
| 4. Khun Sirinart Wongjaroensathit | Head of Information Technology Division
Attending the meeting via electronic media from Bangkok |
| 5. Khun Chaiyapol Inthuprapha | Head of Corporate Strategy & Planning Division |
| 6. Khun Jakkrapong Sangkeaw | Head of Agency Division |
| 7. Khun Onranat Nachapong | Head of Marketing Strategy and Customer Management Division |
| 8. Khun Sommoot Look-In | Head of Legal |
| 9. Khun Suchada Rermyindee | Head of Compliance |
| 10. Khun Supaporn Tipfun | Head of Internal Audit |
| 11. Khun Sasitorn Thitipakaikaw | Head of Risk Management
Attending the meeting via electronic media from Bangkok |

Auditor from Deloitte Touche Tohmatsu Jaiyos Audit Co Ltd.

- | | |
|------------------------------------|---------|
| 1. Khun Watchara Likhitbanchongdee | Auditor |
| 2. Khun Chanakarn Wongwichai | Auditor |

Witness in the Votes Counting

- | | |
|----------------------------|---|
| 1. Khun Lertsak Suthampond | Legal Adviser from Kanung & Partners Law Offices Co.,Ltd. |
|----------------------------|---|

Right Protection Volunteer from Thai Investors Association

- | | |
|-----------------------------------|---|
| 1. Khun Pitipat Patthanathanchoke | Right Protection Volunteer |
| 2. Khun Umachasaya Charoenchai | Thai Investors Association officer, solely via electronic meeting |

The Company Secretary notified that the Company had given opportunity for single or multiple shareholders who hold at least 5% of the total voting rights to propose meeting agendas and candidates for the post of director from the 27 of November until the 31 of December, 2023 via the Stock Exchange of Thailand's electronic news and the Company's website. No proposal was submitted. Then, Company Secretary clarified the procedures for attending the meeting, questioning, voting and vote counting via VDO clip. The meeting was considered all agendas, following the order of the agendas presented in the invitation to the meeting and information will be presented on each agenda item, and shareholders would be given an opportunity to ask questions first, and then there will be a resolution for that agenda.

Then the company secretary reports the number of shareholders attending the 2024 Annual General Meeting of Shareholders, which can be summarized as follows:

Shareholders

- Shareholders attended Physical	30	, equal to	39,644,983	shares
- Shareholders participated via electronic	8	, equal to	2,274,401	shares

Proxies

- Proxies attended Physical	277	, equal to	1,291,902,500	shares
- Proxies participated via electronic	1	, equal to	332,500	shares

Total of Shareholders and Proxies	316	, equal to	1,334,154,384	shares
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They accounted for 78.1319% of the 1,707,566,000 paid up shares, which constituted a quorum, according to the Company's Articles of Association.

Dr. Siri Ganjarerndee, Chairman of the Board of Directors act as the chairman of the meeting, in conclusion that it had facilitates for all shareholders, the company has organized a hybrid meeting at the company's head office and via electronic media. The electronic meeting platform used by the company has standards in accordance with legal conditions and procedures. The all directors attended the meeting at the head office, including the senior management team both attending the meeting at the head office and via electronic media, observer and other persons attending the meeting according to the details that the Company Secretary had already suggested. At this time, the shareholders attended the meeting to constitute a quorum in accordance with the Company's Articles of Association. Therefore, the meeting was opened to consider matters according to the agenda set for a total of 8 agendas as details have been sent to the shareholders for consideration in advance.

Agenda 1: To approve the Minutes of the 2023 Annual General Meeting of Shareholders

The Chairman informed the meeting that the Board of Director had considered the Minutes of the 2023 Annual General Meeting of Shareholders have been properly prepared and recorded, therefore proposed to the meeting to consider and certify. A copy of which had been sent to all shareholders in advance along with the invitation to the meeting. The Chairman gave the opportunity for the shareholders to ask question and/or provide comment. However, no more question or comment. He then proposed that the meeting vote on approving Minutes of the 2023 Annual General Meeting of Shareholders as follows:

Resolution: The meeting, by majority votes of shareholders attending the meeting and casting votes, endorsed the minutes of the 2023 Annual General Meeting of Shareholders with following votes:

- Approved	1,334,310,245	votes, or	100.0000	%
- Disapproved	0	votes, or	0.0000	%
- Abstained	0	votes, or	-	
- Voided Ballot	0	votes, or	-	

Agenda 2: To acknowledge the operating result for 2023

The Chairman informed that meeting that the Company had published the form 56-1 One Report, in which the details of the Company's business operations, the operating results as well as the financial results for the year 2023 were disclosed. The report is available digitally and can be accessed by scanning the QR Code which had been sent to all shareholders in advance along with the invitation to the meeting. The Chairman then gave a brief outlook on the 2023 operating results. In 2023, which was a turbulent year, the Thai economy slowly recovered, significantly falling behind targets. This is due to both external and internal factors. The key external factors are the slow recovery of the world economy (except the United States). China, Thailand's most critical trading partner, also saw its growth slowing down. Moreover, the tension between certain European, Middle Eastern, and Asian countries contributed to the low expansion in international trade. As a result of these external factors, Thailand fell short of the export targets. The tourism sector, despite improvement since the Covid-19 crisis, failed to reach its potential for expansion. The economy's inability to fully recover was partially due to internal factors such as a delay in fiscal budget approval, prompting disruptions in government investment expenditures. The chronic household debt problem was also holding back the economic expansion. Furthermore, beyond the immediate short-term actions taken by the government, various economic sectors were anticipating structural adjustments to better align with present conditions, especially the changes that aim to bolster competitiveness and enhance production efficiency in the next phase, particularly in key economic sectors. However, despite the challenges, the life insurance business continued to receive support from the public members because they were looking for ways to hedge against financial risks, which were continuously

increasing. These risks include the burden from taking care of their own health and their loved ones' now that we are in a society where the number of senior citizens is increasing rapidly.

Then, the Chairman assigned Mr. Chone Sophonpanich, President and Chief Executive Officer, to present the 2023 operating results in detail.

1. The Company's 2023 performance

The First Year Premium was six thousand eight hundred and eighty-five million baht, a decrease of 1% from last year, which is a result of a decline in first-year premium from alternative and agency channels. Renewal Year Premium was twenty-seven thousand two hundred and seventy million baht, a decrease of 6% from fully paid policies. The total premium was thirty-four thousand one hundred and fifty-five million baht, a decrease of 5%. However, the life insurance industry has seen the first-year premium grow by 5% and the total premium grow by 4%. Regarding the First Year Premium, 66% was from the Bancassurance Channel, 23% from Agency Channel and 11% from Alternative Distribution Channel.

The Company has enhanced the quality of the products in the bancassurance channel by tailoring products based on customers' need and the company has also maintained the relationship with the bank continuously, resulting in first-year premium growth in the bancassurance channel, which is derived from both endowment products and credit life. Meanwhile, the company is still maintaining a rider attachment ratio in the agency channel at 27%, which was the same as last year.

The Company's investment assets decreased by 5% from the decrease in the market value of investment assets. The Company adjusted the investment plan that responded to an economic condition. The Company focused on investing in Government Bond and high-grade debentures and reduce the proportion of investments in equity and real estate funds. At year end, 80% of the investment assets were invested in government bonds and debentures. Investment income for 2023 was twelve thousand one hundred and eighteen million baht, a decrease of 9% from last year. The company's return on investment (ROI) is 3.77%.

Operating expenses for 2023 were one thousand seven hundred and ten million baht, an increase of 4%. Underwriting expense for 2023 was forty thousand three hundred and ten million baht, a decrease of 5% from a decrease in life policy reserves from maturing policies. The company continues to focus on expense management.

Net Profit for 2023 was two thousand five hundred and forty-eight million baht or 1.49 baht per share, a decrease of 21% from last year. Owners' equity slightly decreased by 0.8% or forty-four thousand four hundred and thirty-five million baht from unrealized losses on securities valuation.

Embedded Value of the company was sixty-seven thousand eight hundred and seventy-one million baht, a decline of 2% from last year and accounting for 39.75 per share. The reason came from the adjustment of health insurance contracts' benefit payments, which tend to increase. The value of new business for 2023 was two thousand seven hundred and fifty-nine million baht, a decline of 8%, accounting for 1.62 baht per share, resulting from a decreasing return of bond yields and an adjustment of health insurance contracts' benefits payments.

CAR RBC2 at the end of 2023 was at 405%, which was significantly higher than the legally minimum requirement of 100% and higher than the requirement set by the OIC of 140%.

Aside from profitable business operations, Bangkok Life Assurance also focuses on having good corporate governance and giving back to society and the environment to make sure that Bangkok Life Assurance can grow sustainably. Bangkok Life Assurance has been selected by the Stock Exchange of Thailand to be one of 193 companies listed on the ET ESG Ratings in 2023 list and to be one of 70 companies that received an AA-level assessment result.

Moreover, in the past year, the Company also received a number of awards and certifications that reflected the quality and the standard of which we conducted our business. To name a few, the awards we received are as follows:

- Best Customer Service Life Insurance Company Thailand Award 2023 organized by the world's leading business and finance magazine from United Kingdom.
- Most Trusted Insurance Service Provider Thailand Award 2023 organized by World Business Outlook Magazine from Singapore.
- Most Admired Company Award from Thailand Top Company Awards 2023 organized by BUSINESS+ and Thai Chamber of Commerce University for three consecutive years.
- Cybersecurity Performance Excellence Awards 2023 from Prime Minister Awards organized by Ministry of Digital Economy and Society (MDES).
- Best Health Insurance for Kids Award from Amarin Baby & Kids Awards 2023.

2. The Company strategy and business direction:

The Company aims to have a first-year premium of ten billion or ten thousand million baht and four thousand million baht for the value of new business by 2026. The strategies for boosting the company's growth are as follows:

The first is to double the size of first-year premiums in the agency channel over a 5-year period through support on three sides:

1. Special campaign to support agents in growing their careers.
2. Modernization of curriculum, trainings, and digital tools to support agents and bring out their full potential.
3. Localization to create activities that meet the needs of each area.

The second is creating growth in the bancassurance channel by increasing the number of policyholders of Bangkok Life Assurance and cooperating closely with the bank. Including designing products to suit the needs of bank customers in each segment.

The third is having healthy profit margins through balancing the distribution channels and managing claims and losses appropriately.

3. Regulatory changes

The company also focuses on conducting business honestly and transparently. We always follow and update changes in rules and regulations in the life insurance business. In 2023, we prepared for the rules and regulations, such as:

- Personal Data Protection Act – which has an impact on the life insurance business as we must receive consent from the customer to use their personal data. This legislation came into force on June 1st 2021.
- The International Financial Reporting Standard No. 17, which is expected to be adopted in 2025.

Moreover, the company continues to comply with rules and regulations from the government by preparing for the following guidelines, rules, and regulations:

- Data Governance Guideline
- Decree on Transparency and Exchange of Information for Tax Purposes 2023 (CRS)
- Information technology governance, information technology security, and Information technology audit

The Company places importance on protecting and making strict use of personal data. The Company respects the rights and privacy of the owner of personal data to perform any operations related to personal data. The Company has established management and supervision measures in accordance with international principles of personal data protection, such as using information only as necessary according to clear objectives that are legal, transparent, fair, and secure. The Company's Board of Directors determines the data protection policy as a guideline for operation and the company has established a personal data supervision committee to supervise the use of personal data in accordance with the law and company policy.

The Chairman welcomed additional questions and comments from shareholders and the questions and comments are listed below:

- | | |
|---|---|
| <p>Khun Wasan Pongphuttamon
Shareholder</p> | <p>Inquiring about various issues as follows:</p> <ol style="list-style-type: none"> 1. Based on the financial statements, expenses tend to increase. He recommended the company be more careful in managing expenses, especially under unfavorable economic conditions. 2. The return on investment in the past year and investment guidelines in the current situation. |
| <p>Mr. Chone Sophonpanich
President and Chief Executive
Officer</p> | <ol style="list-style-type: none"> 1. The company thanked the shareholder for his recommendation and will use caution in managing expenses. In the past year, the company's profit decreased due to higher health insurance claims for both group and individual insurance products, because of increased popularity of health insurance. The company has established additional measures to ensure that the company has sustainable profit margins. The increase in operating expenses is meant to strengthen competitiveness and manage risks. These include information technology and security expenses, which are critical and require continuous investment. 2. For life insurance products, the policy costs are long-term fixed costs. So, the company's priority is to manage the consistency of assets and liabilities. Fixed-income securities are primary focus, accounting for 80% of the investment assets. The remaining are invested in other securities to achieve higher returns, such as equities and real estate funds. Due to the highly volatile economic environment, the company is ensuring that the investment in risky assets remains at an appropriate level. In 2023, the company achieved a return on investment of 3.77%, with expected long-term return on investment of 3.75%. |
| <p>Khun Wasan Pongphuttamon
Shareholder</p> | <p>How has the company adjusted its investment strategy to maintain its competitiveness if customers compare the returns received from the insurance policy with other financial assets?</p> |
| <p>Dr. Siri Ganjarerndee
Chairman</p> | <p>Amid higher fluctuations in investment markets, the company has closely monitored relevant factors, and prioritized risk management by increasing the proportion of safe-haven assets. However, the company also ensures that the return on investment is consistent with obligations under policy contracts.</p> |

Resolution: The meeting acknowledged the report on the Company's operating result for 2023.

Agenda 3: To approve the financial statements for the year ended December 31, 2023

The Chairman assigned Mr. Sunthorn Arunanondchai, Chairman of the Audit Committee to report the financial statements ending December 31, 2023 to the meeting for approval.

The Chairman of the Audit Committee reported to the meeting according to Section 112 of the Public Limited Companies Act and Articles of Association Clause 53, the Company shall prepare the statements of financial position and statements of profit or loss at the end of each fiscal year, which have been audited by an external auditor, and submit these to the shareholders' meeting for approval. The Board of Directors had considered the financial statements ending December 31, 2023, which was audited with unqualified opinion by certified public accountants from Deloitte Touche Tohmatsu Jaiyos Audit Co Ltd. The details of the financial statements ending December 31, 2023 are shown in the form 56-1 One Report 2023 page 217 to 318 which is available digitally and can be accessed by scanning the QR Code which had been sent to all shareholders in advance along with the invitation to the meeting.

The Chairman welcomed additional questions and comments from shareholders and the questions and comments are listed below:

<p>Khun Pitipat Patthanathanchoke Right Protection Volunteer</p>	<p>Why did the auditor specify insurance reserve for long-term insurance contracts as one of the key audit issues on the CPA's report which is a part of the financial statements, but did not include investment assets of similar value as a key audit issue?</p>
<p>Khun Jaruan Limkhunthammo Head of Accounting and Finance Division</p>	<p>Key audit issues are the topics that the auditor want users of financial statements to know. Mostly they are key issues or topics that require considerable discretion in auditing. The insurance reserves for long-term insurance contracts are complicated than other topics, that is, multiple assumptions are required to calculate the value of liabilities. Meanwhile, for investment assets, the number of invested securities can be easily checked with market prices available as references.</p>
<p>Khun Pitipat Patthanathanchoke Right Protection Volunteer</p>	<p>How can the company be certain that the insurance reserves audited by the certified public accountant were assessed according to reliable principles or standards?</p>
<p>Khun Sunthorn Arunanondchai Chairman of the Audit Committee</p>	<p>The audit is divided into two parts: accounting audit and actuarial audit. The company's actuarial audit is carried out by auditors from a renowned company in adherence with international standards. They have specific expertise and have the fellowship qualification as required by the OIC.</p>
<p>Khun Pitipat Patthanathanchoke Right Protection Volunteer</p>	<p>Last year, the investment income amounts to 11,743 million baht as shown as part of cash flow from operations. Why is not it reflected in investment cash flow? The investment cash flow only includes investment in land, buildings and equipment, which is a small amount.</p>
<p>Khun Jaruan Limkhunthammo Head of Accounting and Finance Division</p>	<p>The company listed "investment income" as cash flow from operations on the cash flow statement, because, for the life insurance business, the investment income is the main income for business operations. The other investments apart from investment in securities must comply with the OIC's announcement regarding investment in other businesses.</p>
<p>Khun Wasan Pongphuttamon Shareholder</p>	<p>What is the method for calculating the embedded value that gives the result of 39 baht per share?</p>

Mr. Chone Sophonpanich
President and Chief Executive Officer

It is calculated from the current value of insurance policies that the company has sold by using actuarial methods. Multiple assumptions are used such as the return on investment, the discount rate, claims, and operating expenses.

Khun Wasan Pongphuttamon
Shareholder

Inquiring about the profit from investments that decreased from 804 million baht in 2022 to 56 million baht in 2023.

Mr. Chone Sophonpanich
President and Chief Executive Officer

The capital gains are profits from securities trading, which decreased due to unfavorable market conditions. This is reflected in the Thai stock market index that decreased last year.

When there were no more questions or comments, the chairman proposed that the meeting place vote on approving the financial statements for the year ended December 31, 2023 as follows:

Resolution: The meeting, by majority votes of shareholders attending the meeting and casting votes, approved the financial statements for the year ended December 31, 2023 with following votes:

- Approved	1,334,310,245	votes, or	100.0000	%
- Disapproved	0	votes, or	0.0000	%
- Abstained	22,400	votes, or	-	
- Voided Ballot	0	votes, or	-	

Agenda 4: To approve the profit allocation and dividend payment for the Year 2023

The Chairman informed that the company has already sufficient legal reserve as required by the law and does not have to allocate any additional reserve from 2023's net profit. It is deemed appropriate to propose the Annual General Meeting of Shareholders to approve the dividend payment for 2023's operation at the rate of baht 0.48 per share totaling 818.31 million or 32 % of net profit after tax which is well complied with the company's dividend payout policy and which will be paid from retained earnings of which the corporate income tax was 20%. The Company paid an interim dividend at the rate of baht 0.28 per share on September 19, 2023, thus the dividend for the fiscal year 2023 remains at baht 0.20 per share or baht 341.51 million. Record date for the rights to receive dividend is set on May 8, 2024. The Office of Insurance Commission has already approved the dividend payment and the dividend payment date is set to be on May 21, 2024.

The Chairman gave the opportunity for the shareholders to ask question and/or provide comment. However, no more question or comment. He then proposed that the meeting vote on approving the profit allocation and dividend payment for the Year 2023.

Resolution: The meeting, by majority votes of shareholders attending the meeting and casting votes, approved the dividend payment for 2023's operation at the rate of baht 0.48 per share totaling 818.31 million or 32 % of net profit after tax which is well complied with the company's dividend payout policy and which will be paid from retained earnings of which the corporate income tax was 20%. The Company paid an interim dividend at the rate of baht 0.28 per share on September 19, 2023, thus the dividend for the fiscal year 2023 remains at baht 0.20 per share or baht 341.51 million. Record date for the rights to receive dividend is set on May 8, 2024 and the dividend payment date is set to be on May 21, 2024.

- Approved	1,334,332,645	votes, or	100.0000	%
- Disapproved	0	votes, or	0.0000	%
- Abstained	0	votes, or	-	
- Voided Ballot	0	votes, or	-	

Agenda 5: To elect the directors to replace those who retire by rotation

The Chairman informed the meeting that to promote good corporate governance, directors with vested interests are requested to leave the meeting room until the meeting on this agenda is completed.

The chairman reported to the meeting according to Articles of Association, Clause 24, one third or nearly one third of the directors have to vacate their post in each Annual General Meeting of Shareholders. This year, four directors are due to their retirement by rotation:

1. Mrs.Savitri Ramyarupa Chairman of the IT Steering Committee / Director / Member of Investment Committee
2. Mr.Vetit Assawamangcla Independence Director / Member of the Audit Committee / Member of the Corporate Governance and Sustainability Committee
3. Mr.Tomohiro Yao Director / Member of the Nomination and Remuneration Committee
4. Mr.Yutaka Tsuboi Director / Member of the Risk Management Committee / Member of the Corporate Governance and Sustainability Committee

The Company had given opportunity for shareholders to propose candidates for the post of director from the 27 of November until the 31 of December, 2023 via the Stock Exchange of Thailand's electronic news and the Company's website. No proposal was submitted.

The Board of Directors, by the proposal of the Nomination and Remuneration Committee, has considered the composition of the Board of Directors to ensure a mix of qualified and expert individuals in multiple fields using the Board Skill Matrix. It is deemed appropriate to propose to the Annual General Meeting of Shareholders to re-elect 4 directors, Mrs.Savitri Ramyarupa, Mr.Vetit Assawamangcla, Mr.Tomohiro Yao and Mr.Yutaka Tsuboi serve another term.

The Chairman gave the opportunity for the shareholders to ask question and/or provide comment. However, no more question or comment. He then proposed that the meeting vote on approving the directors to replace those who retire by rotation as follows:

Resolution: The meeting, by majority votes of shareholders attending the meeting and casting votes, have the resolution with following votes:

1) To elect Mrs.Savitri Ramyarupa to be director with the following votes:

- Approved	1,333,199,824	votes, or	99.9151 %
- Disapproved	1,132,821	votes, or	0.0849 %
- Abstained	0	votes, or	-
- Voided Ballot	0	votes, or	-

2) To elect Mr.Vetit Assawamangcla to be director with the following votes:

- Approved	1,320,818,013	votes, or	98.9903 %
- Disapproved	13,472,232	votes, or	1.0097 %
- Abstained	42,400	votes, or	-
- Voided Ballot	0	votes, or	-

3) To elect Mr.Tomohiro Yao to be director with the following votes:

- Approved	1,333,176,124	votes, or	99.9148 %
- Disapproved	1,136,521	votes, or	0.0852 %
- Abstained	20,000	votes, or	-
- Voided Ballot	0	votes, or	-

4) To elect Mr.Yutaka Tsuboi to be director with the following votes:

- Approved	1,333,179,824	votes, or	99.9136	%
- Disapproved	1,152,821	votes, or	0.0864	%
- Abstained	0	votes, or	-	
- Voided Ballot	0	votes, or	-	

Agenda 6: To approve the directors’ remuneration for 2024

The Chairman reported to the meeting according to Section 90 of the Public Limited Companies Act, and Articles of Association, Clause 44 requires that the Annual General Meeting of Shareholders approves the directors’ remuneration.

The Board of Directors’ meeting by the proposal of the Nomination and Remuneration Committee has considered and reviewed the remuneration of directors and sub-committees by considering knowledge, expertise, suitability for duties and responsibility of directors as well as the company’s business performance and it deemed appropriate to propose the 2024’s directors’ remuneration in the sum amount of not exceeding baht 16,700,000 which is the same amount that was approved in 2023 for approval by the Annual General Meeting of Shareholders.

The composition of the directors’ remuneration consists of meeting allowances as directors and sub-committees. The company pays the meeting allowance at the rate of 40,000 baht when meeting. However, for meeting allowances of sub-committees. It will be paid to directors attending the meeting only. The chairman of the meeting received at the rate of 2 times. For bonus, board of directors considers the amount of annual bonus for each director according to the scoring system, which is determined by the responsibilities of each director. The annual bonus and other directors’ compensation altogether will not exceed the total amount of directors’ remuneration approved by the annual general meeting of shareholders each year. Other benefits are Directors and Officers Liability Insurance, the seminars and training courses fee of IOD and other institutions related, the monthly internet service fee for iPad to access the company's system, the chairperson's car and the directors’ allowance and entertainment expenses. In this regard, directors who are employees of the Company and receive a regular salary and do not receive the director's remuneration, except the Directors and Officers Liability Insurance and the seminars and training courses fee of IOD and other institutions related.

The Chairman welcomed additional questions and comments from shareholders and the questions and comments are listed below:

Khun Wasan Pongphuttamon Shareholder	Proposing that the directors’ remuneration be in accordance with the company's operating results, which have been on a downward trend for the past several years, in order to control expenses to be at an appropriate level
Mr. Chone Sophonpanich President and Chief Executive Officer	The directors' remuneration is determined through a comparison with other leading companies. After consideration, the company found that proposed remuneration is at an appropriate level, enabling the company to attract knowledgeable and capable directors to create competitiveness for the company.

When there were no more questions or comments, the chairman proposed that the meeting place vote on approving the directors’ remuneration for 2024 as follows:

Resolution: The meeting, by more than two-thirds of the total number of votes of the shareholders who attended the meeting, approved the directors' remuneration for 2024 at the amount not exceeding baht 16,700,000 with following votes:

- Approved	1,334,263,145	votes, or	99.9947	%
- Disapproved	47,700	votes, or	0.0036	%
- Abstained	22,400	votes, or	0.0017	%
- Voided Ballot	0	votes, or	0.0000	%

Agenda 7: To approve the appointment of company's auditor and determine the auditor's remuneration for 2024

The Chairman assigned Mr. Sunthorn Arunanondchai, Chairman of the Audit Committee to report to the meeting on the appointment of company's auditor and determine the auditor's remuneration for 2024. Details are as following:

The Chairman of the Audit Committee reported to the meeting according to Section 120 of the Public Limited Companies Act, and Articles of Association, Clause 50 requires that the Annual General Meeting of Shareholders appoints the company's auditor and set the auditor's remuneration.

The Board of Directors had considered as the Audit Committee's proposal to select the Company's auditors for 2024 based on their knowledge, experience, expertise, understanding of the life insurance business, independence and impartiality. The Committee propose the shareholder's meeting to appoint the following certified public accountants from Deloitte Touche Tohmatsu Jaiyos Audit Co Ltd., to be the audit firm of the company and its subsidiaries for year 2024 and to approve auditors and remuneration as follow:

Name	Certified Public Accountant No.	Signing Audit Partner
1. Mr. Chavala Tianprasertkit	4301	6
2. Ms. Nisakorn Songmanee	5035	-
3. Ms. Lasita Magut	9039	-
4. Mr. Watchara Likhitbanchongdee	11743	-

These certified public accountants have no relationship and no interests with the Company, the company's executives, and major shareholders. They, therefore, have independence in performing audit tasks and giving opinions on the Company's financial statements. Any of the above certified public accountants shall audit and provide opinions on the Company financial statements. The audit fees for 2024 are baht 2,341,000, which is the same amount that was approved in 2023 for approval by the Annual General Meeting of Shareholders. The above audit fee does not include other non-audit fees.

The details of other non-audit fees paid to Deloitte Touche Tohmatsu Jaiyos Audit Co., Ltd. for reviewing of risk-based capital and the Company Embedded Value/Value of New business in total amount of baht 2,570,000 which is the same amount in 2023. In addition, the company has other additional service fees. In order to prepare for the implementation preparation of Thai Financial Reporting Standards No. 17 (IFRS17) "Insurance Contracts", which is quite complex and significant changes from the current accounting standard principle that will be effective in 2025, which includes validation of actuarial models examination of the internal control system related to the preparation of financial information in accordance with the aforementioned financial reporting standards. The amount is 6,080,000 baht.

The Chairman welcomed additional questions and comments from shareholders and the questions and comments are listed below:

Khun Wasan Pongphuttamon Shareholder	Inquiring about the criteria for considering auditors. Did the company consider audit fees of other auditors and make comparison or not? He also suggested that a change of auditor could reduce auditing expenses and increase the quality of auditing.
Dr. Siri Ganjarerndee Chairman	The company has selected an auditor who adheres to standard and is internationally accepted for the benefit of shareholders. Price inquiries were made to other audit firms and the quoted prices were compared. The proposed audit fee this year is the same as last year.
Khun Sunthorn Arunanondchai Chairman of the Audit Committee	Over the past several years, the company has rotated through several auditor firms, ensuring that the final fee is not higher than that of other life insurance companies.
Khun Wasan Pongphuttamon Shareholder	Why are there other fees apart from the audit fee? He also pointed out that those fees are higher than the audit fee.
Khun Sunthorn Arunanondchai Chairman of the Audit Committee	Some of the other service fees occur annually, including the fee for reviewing of risk-based capital as required by the OIC, and the fee for calculating the company's Embedded Value and Value of New business using actuarial methods. These items cost 2,570,000 baht, same as 2023.

In 2024, there is an additional fee regarding preparation for the implementation of Thai Financial Reporting Standards No. 17 (TFRS17): "Insurance Contracts". This standard entails complicated details and significant differences from the current accounting standard principle. Therefore, audit of actuarial models and internal control system related to the preparation of financial information is required. The fee is 6,080,000 baht. This is a one-time payment before TFRS 17 comes into effect in 2025.

When there were no more questions or comments, the chairman proposed that the meeting place vote on approving the appointment of company's auditor and determine the auditor's remuneration for 2024 as follows:

Resolution: The meeting, by majority votes of shareholders attending the meeting and casting votes, resolved to appoint the Certified Accounting Auditor from Deloitte Tohmatsu Jaiyos Audit Co Ltd. As following details:

- | | |
|-----------------------------------|----------------------------------|
| 1. Mr. Chavala Tienpasertkij | CPA Registration No. 4301 and/or |
| 2. Ms. Nisakorn Songmanee | CPA Registration No. 5035 and/or |
| 3. Ms. Lasita Magut | CPA Registration No. 9039 and/or |
| 4. Mr. Watchara Likhitbanchongdee | CPA Registration No. 11743 |

Any of the above certified public accountants can perform audits and provide opinions on the Company financial statements. In addition, the meeting approved the auditor's remuneration for 2024 at the amount of baht 2,341,000. Details of the votes are as following:

- Approved	1,320,929,71	votes, or	98.9955 %
- Disapproved	13,403,532	votes, or	1.0045 %
- Abstained	0	votes, or	-
- Voided Ballot	0	votes, or	-

Agenda 8: Others (if any)

The Chairman welcomed additional questions and comments from shareholders and the questions and comments are listed below:

<p>Khun Pitipat Patthanathanchoke Right Protection Volunteer</p>	<p>Is the company considering restructuring its business into a holding company?</p>
<p>Dr. Siri Ganjarerndee Chairman</p>	<p>The Company will monitor and evaluate the results of such change of business model carried out by other companies, to see whether it has an impact on them and whether it promotes their business operations or not. For now, the company has no plan to do so.</p>
<p>Khun Wasan Pongphuttamon Shareholder</p>	<p>What are the trends of operating results and operating goals for 2024?</p>
<p>Mr. Chone Sophonpanich President and Chief Executive Officer</p>	<p>The company has made good progress especially in the agency channel since the fourth quarter of 2023. Targets include more than 10% growth in FYP and a 3-4% growth in TP.</p>
<p>Dr. Siri Ganjarerndee Chairman</p>	<p>The management is committed to managing the company to achieve growing operating results. Short-term and long-term goals are aligned to achieve the goal of doubling premiums from the agency channel within five years. As for the bancassurance channel, collaboration has been strengthened. Meanwhile, investment markets are rather challenging due to the current economic situation and the volatile currency exchange rates. However, the overall operating performance is expected to be consistent with the plan.</p>

No other matters were proposed by the shareholders.

Then the company secretary reports the number of shareholders during the meeting more shareholders registered to attend the meeting, which can be summarized as follows:

Shareholders			
- Shareholders attended Physical	37	, equal to	39,797,790 shares
- Shareholders participated via electronic	9	, equal to	2,274,501 shares
Proxies			
- Proxies attended Physical	284	, equal to	1,291,928,461 shares
- Proxies participated via electronic	1	, equal to	332,500 shares
Total of Shareholders and Proxies	331	, equal to	1,334,333,252 shares

There were shareholders and proxies attending the meeting representing 78.1424% of the 1,707,566,000 paid up shares.

No other matter was proposed. The Chairman thanked all shareholders for joining the meeting and declared end of the meeting.

The meeting ended at 12.20 hrs.

Dr. Siri Ganjarerndee

(Dr. Siri Ganjarerndee)
The Chairman

Ms. Jaruwan Limkhunthammo

(Ms. Jaruwan Limkhunthammo)
Company Secretary

Financial Overview (Consolidate Financial Statement)

	2024	2023	2022	2021	2020
Statement of financial position					
	(million bath)				
Total assets	314,575	325,931	342,611	347,143	339,778
Investment assets	305,572	316,730	333,156	338,705	330,197
Total liabilities	266,502	281,496	297,828	299,177	293,680
Insurance contract liabilities	263,943	278,896	294,757	295,480	291,329
Total owners' equity	48,073	44,435	44,783	47,966	46,098
Statements of income					
	(million bath)				
Gross written premiums less cancel and refund	34,837	34,155	35,831	35,717	34,744
- First year premiums less cancel and refund	7,037	6,885	6,925	6,262	6,550
- Renewal year premiums less cancel and refund	27,800	27,270	28,906	29,455	28,194
Net investment income	11,115	11,743	12,170	12,084	12,231
Life policy reserves increase from previous year	(14,760)	(14,665)	1,124	5,364	4,919
Net income	3,623	2,548	3,212	3,196	1,608
Information per share					
Share capital – issued and fully paid - up (million share)	1,708	1,708	1,708	1,708	1,708
Price per book value (bath)	28.15	26.02	26.23	28.09	27.00
Earnings per share (bath)	2.12	1.49	1.88	1.87	0.94
Dividend per share (bath)	0.68	0.48	0.60	0.56	0.23
Dividend payout (%)	32.08	32.21	31.91	29.92	24.44
Stock price at period end (bath)	21.10	20.00	28.75	37.25	21.00
Embedded Value and Value of New Business					
Embedded Value per share (bath)	43.48	39.75	40.35	39.95	39.53
Value of New Business per share (bath)	1.11	1.62	1.76	1.32	0.67

Profiles of Directors Nominated to be the Company's Directors

Name: Dr. Siri Ganjarerndee

Age: 77 years old

Nationality: Thai

Position Appointed: Independent Director

Term of Directorship: 26 years (appointed in April 1999 - present)

Term of Independent Directorship: 17 years 4 months
(appointed in December 2007 - April 2025)

Term of Independent Directorship (if re-elected): 20 years 4 months (as of April 2028)



Education / Training

- Ph.D., Monetary Economics and Econometrics & Operations Research, Monash University, Australia
- M.Ec., Economic Statistics and Monetary Economics, University of Sydney, Australia
- B.Ec. (2nd Honour, 1st division), Economic Statistics, University of Sydney, Australia
- Certificate of Executive Program, Capital Market Academy, Class of 5/2007
- Certificate of Advanced Management Program, Class 113/1995, Harvard Business School
- Certificate of Audit Committee Program (ACP), Class of 6/2005, Thai Institute of Directors Association
- Certificate of Directors Certification Program (DCP), Class of 60/2005, Thai Institute of Directors Association
- Certificate of Directors Accreditation Program (DAP), Class of 4/2003, Thai Institute of Directors Association
- The Digital Leadership Essentials course by Skooldio
- Risk Culture course for directors and senior executives of the insurance industry by the OIC

Experiences

Board member / Management in Listed Company - The stock exchange Thailand

: 1

2018 - Present	Chairman of the Board of Director, Bangkok Life Assurance PCL.
2017- Present	Chairman of the Performance Assessment and Evaluation Committee, Bangkok Life Assurance PCL.
2016 - Present	Chairman of the Investment Committee, Bangkok Life Assurance PCL.
2010 - Present	Chairman of the Nomination and Remuneration Committee, Bangkok Life Assurance PCL.

Board member / Management in Non – Listed Company

: 3

2021 - Present	Chairman of the Risk Management Committee, Sukhothai Thammathirat Open University.
2018 - Present	Member, University Council and Chairman, Finance Committee, Sukhothai Thammathirat Open University.
2016 - Present	Chairman, Chairman of the Compensation and Nomination Committee, TRIS Rating Company Limited.
2003 - Present	Director, Member of the Audit Committee, Member of the Remuneration Committee and Chairman of the Nomination Committee, TRIS Corporation Limited.

Other Organizations

: None

Work Experience

2019 - Sep 2023	Chairman of Board of Directors and Chairman of Executive Committee, Navavej International PCL.
2004 - Apr 2023	Independent Director, Member of the Audit Committee, Member of Nominating and Remuneration Committee and Corporate Governance Committee, Indorama Ventures PCL.
2003 - June 2022	Member of the Sub-Committee for evaluation of state enterprises performances, State Enterprise Policy Office, Ministry of Finance
Feb 2018 - May 2019	Chairman of Board of Directors and Chairman of Executive Committee, KPN Healthcare PCL.
2016 - May 2018	Chairman of the Executive Committee, Bangkok Life Assurance PCL.
2014 - July 2018	Independent Director and Member of the Audit Committee, Samitivej PCL.
2014 - July 2018	Independent Director, Chairman of the Audit Committee and Chairman of the Risk Management Committee, Raimon Land PCL.
2000 - Feb 2018	Independent Director, Member of Nominating and Remuneration Committee and Chairman of the Audit Committee, The Post Publishing PCL.
2000 - Apr 2017	Vice Chairman, Chairman of the Audit Committee, Thai Vegetable Oil PCL.

Meeting Attendance in 2024	Board of Directors Meeting	7/7 (100%)
	Investment Committee Meeting	12/12 (100%)
	Nomination and Remuneration Committee Meeting	2/2 (100%)
	Performance Assessment and Evaluation Committee Meeting	3/3 (100%)
	Independent Committee Meeting	3/3 (100%)

Percentage of shareholding -No direct and indirect shareholding - (as of 31 Dec 2024)

Relationship Family way between Directors and Executives : None

Being in the position in the director/executive in other companies that may conflicts of interest or in business competition with the Company : None

Profiles of Directors Nominated to be the Company's Directors

Name: Mr. Chai Sophonpanich

Age: 82 years old

Nationality: Thai

Position Appointed: Director

Term of Directorship: 52 years 8 months (appointed in April 1968 - March, 2016 and in August 2020 - present)



Education / Training

- MBA, B.Sc., University of Colorado, U.S.A.
- The Joint State - Private Sectors Class 6, the National Defence College of Thailand
- Certificate of Chairman, class 10/2004
- Certificate of Directors Certification Program (DCP), class 16/2002

Experience

Board member / Management in Listed Company – The stock exchange Thailand

: 5

Sep 2024 - Present	Chairman, BKI Holdings PCL.
Aug 2020 - Present	Director, Member of the Nomination and Remuneration Committee, Bangkok Life Assurance PCL.
Nov 2018 - Present	Chairman, Fine Metal Technologies PCL.
Sep 2018 - Present	Chairman, Charoong Thai Wire & Cable PCL.
Aug 2018 - Present	Chairman, Bumrungrad Hospital PCL.

Board member / Management in Non - Listed Company

: 12

2024 - Present	Executive Chairman (President), AIRDC
Nov 2018 - Present	Chairman, Bangkok Insurance PCL.
2017 - Present	Executive Chairman, The Queen's Gallery
2013 - Present	Director, Foundation for The Volunteers Defence under The Royal Patronage of Her Majesty The Queen
2009 - Present	Director, Princess Srinagarindra's Centenary Celebrations Foundation
2008 - Present	Director, Honorary Member of Mae Fah Luang University Council
2003 - Present	Director, Mae Fah Luang University Promotion Committee
1998 - Present	Director, PT Asian International Investindo
1998 - Present	Director, Asian Insurance International (Holding) Ltd.
1997 - Present	Director, Chulalongkorn Medical School Foundation
1994 - Present	Chairman, Bangkok Insurance Foundation
1980 - Present	Chairman, Bumrungrad Hospital Foundation

Other Organizations

: None

Work Experience

Aug 2020 - Dec 2021	Senior Advisor to Executive Board of Directors, Bangkok Life Assurance PCL.
Nov 2018 - 23 Apr 2021	Chairman, Director of Investment Committee, and Director of the Remuneration and Nomination Committee, Thai Reinsurance PCL.
1987 - Jun 2017	Chairman, Fine Metal Technologies PCL.
1986 - Jun 2017	Chairman, Charoong Thai Wire & Cable PCL.
1979 - Jun 2017	Chairman, Bumrungrad Hospital PCL.
1978 - Jun 2017	Chairman, Bangkok Insurance PCL.

Meeting Attendance in 2024	Board of Directors Meeting	5/7 (71.43%)
	Nomination and Remuneration Committee Meeting	1/2 (50.00%)

Percentage of shareholding 21,310,328 shares (as of 31 December 2024)
Equivalent to 1.2480 percent of all shares with voting rights
(No change from 31 Dec 2023)

Indirect shareholding 5,087,000 shares (as of 31 Dec 2024)
Equivalent to 0.2979 percent of all shares with voting rights
(No change from 31 Dec 2023)

Relationship Family way between Directors and Executives

1. Mrs.Savitri Ramyarupa's Aunt
2. Mr. Chone Sophonpanich's Uncle
3. Ms. Chollada Sophonpanich's Uncle

Being in the position in the director/executive in other companies that may conflicts of interest or in business competition with the Company : None

Profiles of Directors Nominated to be the Company's Directors

Name: Mr. Chone Sophonpanich

Age: 51 years old

Nationality: Thai

Position Appointed: President

Term of directorship: 12 years 9 months (appointed in February 2011 - July 2016 and in December 2017 - present)



Education / Training

- Master of Economics and International Relations, Johns Hopkins University, USA
- Bachelor of Economics (Upper Second Class Honours), University College London, England
- Directors Certification Program (DCP), Class 142/2011, Thai Institute of Directors
- Advanced Audit Committee Program (AACP), Class 29/2018, Thai Institute of Directors
- Fellow, Life Management Institute, LOMA
- Training E-Insurance, how to do it right and the application of Blockchain technology to the life insurance business, The Thai Life Assurance Association
- Training Super High Vocational Science Leadership Program, OIC Advanced Insurance Institute
- The Digital Leadership Essentials, Skooldio
- YPO Mentor Training, Young Presidents' Organization

Experiences

Board member / Management in Listed Company - The stock exchange Thailand : 1

Jan 2022 - Present Member of the IT Steering Committee, Bangkok Life Assurance PCL.
 Aug 2021 - Present President and Chief Executive Officer (CEO), Bangkok Life Assurance PCL.
 Feb 2020 - Present Member of the Risk Management Committee, Member of the Investment, Bangkok Life Assurance PCL.
 Dec 2017 - Present Director, Bangkok Life Assurance PCL.

Board member / Management in Non - Listed Company : 6

2023 - Present Chairman, Bangkok Mitsubishi HC Capital Co., Ltd.
 2023 - Present Director and Member of the Investment Sub-Committee, National Digital ID Co., Ltd.
 2022 - Present Director and Executive Director, The Thai Life Assurance Association
 2021 - Present Executive Director of BBL Asset Management Co., Ltd.
 2018 - Present Director, BBL Asset Management Co., Ltd.
 2017 - Present Director, BANGKOK MUFG Co., Ltd.
 2017 - Present Director, Bangkok Mitsubishi HC Capital Co., Ltd.

Other Organizations : None

Work Experience

Dec 2017 - Aug 2021 Executive Vice Chairman, Bangkok Life Assurance PCL.
 2013 - July 2016 Member of the Investment Committee, Bangkok Life Assurance PCL.
 2011 - July 2016 Director and Executive Director, Bangkok Life Assurance PCL.
 2011 - July 2016 President, Bangkok Life Assurance PCL.

Meeting Attendance in 2024	Board of Directors Meeting	7/7 (100%)
	Investment Committee Meeting	12/12 (100%)
	Risk Management Committee Meeting	4/4 (100%)
	IT Steering Committee Meeting	4/4 (100%)
Percentage of shareholding	9,679,702 shares (as of 30 Dec 2024) Equivalent to 0.5669 percent of all shares with voting rights (Number of shares decreased 75,000 shares from 31 Dec 2023)	
	Indirect shareholding 250,000 shares (as of 30 Dec 2024) Equivalent to 0.0146 percent of all shares with voting rights (Number of shares increased 50,000 shares from 31 Dec 2023)	

Relationship Family way between Directors and Executives

1. Mr. Chai Sophonpanich's nephew
2. Mrs. Savitri Ramyarupa's cousin
3. Ms. Chollada Sophonpanich's brother

Being in the position in the director/executive in other companies that may conflicts of interest or in business competition with the Company : None

Profiles of Directors Nominated to be the Company's Directors

Name: Mr. Hiroshi Fujikake
Age: 52 years old
Nationality: Japanese
Position Appointed: Director
Term of directorship: 1 years 11 months (appointed on May 10, 2023 - present)



Education / Training

- Bachelor degree of Economics, Nagoya University, Japan
- Certificate of Director Accreditation Program (DAP), Class 211/2023 Thai Institute of Directors Association

Experiences

Board member / Management in Listed Company - The stock exchange Thailand : 1
 May 2023 - Present Director, Bangkok Life Assurance PCL.

Board member / Management in Non - Listed Company : 4
 Jun 2023 - Present Director, Nippon Life Global Investors Singapore (Singapore)
 May 2023 - Present Commissioner, PT. Sequis (Indonesia)
 Mar 2023 - Present Director, Grand Guardian Nippon Life Insurance (Myanmar)
 Mar 2023 - Present CEO, Nippon Life Asia Pacific (Regional HQ) Pte. Ltd., Singapore

Other Organizations : None

Work Experience

Mar 2019 - Mar 2023 Chief Planning & Business Excellence Officer
 Nippon Life India Asset Management Limited, Mumbai, India
 Mar 2017 - Mar 2019 Deputy General Manager, Credit Investment Department
 Mar 2014 - Mar 2017 Deputy Chief Representative, London Representative Office
 Mar 2012 - Mar 2014 Deputy General Manager, NY Representative Office
 Mar 2009 - Mar 2012 Business Infrastructure Bureau, Keidanren (Japan Business Federation)
 (Seconded from Nippon Life)
 Oct 2006 - Mar 2009 Manager, International Planning & Operations Department
 Mar 2002 - Oct 2006 Director NLI, International plc, London, UK (Seconded from Nippon Life)
 Mar 1998 - Mar 2002 Manager (3/2001-) / Assistant Manager (-3/2001) Overseas Loan Operations Group
 International Planning & Operations Department
 Apr 1996 - Mar 1998 Assistant Manager, Nagoya-Higashi Branch, Aichi, Japan

Meeting Attendance in 2024 Board of Directors Meeting 7/7 (100%)

Percentage of shareholding -No direct and indirect shareholding - (as of 31 Dec 2024)

Relationship Family way between Directors and Executives : None

Being in the position in the director/executive in other companies that may conflicts of interest or in business competition with the Company : None

Profiles of Directors Nominated to be the Company's Directors

Name: Mrs. Komkai Thusaranon

Age: 74 years old

Nationality: Thai

Position Appointed: Independent Director

Term of Directorship: 12 years (appointed in April 2013 - present)

Term of Independent Directorship: 9 years 5 months (appointed in April 2013 – Jun 2016 and in March 2019 - April 2025)

Term of Independent Directorship (if re-elected): 12 years 5 months (as of April 2028)



Education / Training

- Master of Development Economics, National Institute of Development Administration
- Bachelor of Business Administration, Chulalongkorn University
- Certificate of Directors Certification Program (DCP) Class of 26/2003, Thai Institute of Directors Association
- Certificate of Director Certification Program Update (DCPU) Class of 3/2015, Thai Institute of Directors Association
- Certificate of Director Leadership Certification Program (DLCP) Class of 5/2022, Thai Institute of Directors Association
- Certificate of Advanced Audit Committee Program (AACP) Class of 49/2023, Thai Institute of Directors Association
- Certificate of Executive Program, Capital Market Academy, Class of 7
- The Digital Leadership Essentials course by Skooldio
- Top Executive Program, Class of 34, Civil Service Development Institute
- OIC Advance Insurance Program, Class of 1/2011, OIC Advanced Insurance Institute
- Certificate of National Defense Course, National Defense College, Class of 17/2003

Experiences

Board member / Management in Listed Company – The stock exchange Thailand

: 2

Apr 2023 - Present	Member of the Audit Committee, Bangkok Life Assurance PCL.
Mar 2019 - Present	Independent Director, Bangkok Life Assurance PCL.
Oct 2017 - Present	Member of the Performance Assessment and Evaluation Committee, Bangkok Life Assurance PCL.
Apr 2013 - Present	Chairman of the Corporate Governance and Sustainability Committee, Bangkok Life Assurance PCL.
May 2023 - Present	Chairman of Audit Committee and Director of Enterprise Risk Management Committee, Thaire Life Assurance PCL.
Nov 2016 - Present	Director or the Remuneration and Nominating Committee, Thaire Life Assurance PCL.
Jul 2016 - Present	Independent Director, Thaire Life Assurance PCL.

Board member / Management in Non - Listed Company

: None

Other Organizations

: None

Work Experience

Apr 2014 - Apr 2023	Member of the Risk Management Committee, Bangkok Life Assurance PCL.
Nov 2016 - May 2023	Director of the Audit Committee and Chairman of Enterprise Risk Management Committee, Thaire Life Assurance PCL.

May 2018 - Dec 2021	Chairman of the Executive Committee, Bangkok Life Assurance PCL.
Jul 2016 - Feb 2017	Executive Director, Member of the Investment Committee, and Acting President, Bangkok Life Assurance PCL.
Apr 2014 - Jun 2016	Member of the Audit Committee, Bangkok Life Assurance PCL.
Jan 2013 - Apr 2014	Advisor to the President, Bangkok Life Assurance PCL.

Meeting Attendance in 2024	Board of Directors Meeting	7/7 (100%)
	Audit Committee Meeting	6/6 (100%)
	Corporate Governance and Sustainability Committee	4/4 (100%)
	Performance Assessment and Evaluation Committee Meeting	3/3 (100%)
	Independent Committee Meeting	3/3 (100%)

Percentage of shareholding - No direct and indirect shareholding - (as of 31 Dec 2024)

Relationship Family way between Directors and Executives : None

Being in the position in the director/executive in other companies that may conflicts of interest or in business competition with the Company : None

Criteria for appointment of directors and Definition of Independent Director

Criteria for appointment of Directors

Selection and Appointment of the Company's Board of Directors

The Nomination and Remuneration Committee is responsible for selecting suitable individuals by considering qualified persons who have experience from various businesses, have morality and ethics, have a good attitude towards the organization, are mature and professional, can devote sufficient time to the work of the company, and consider the diversity in knowledge and experience of each director in order to make the composition of the board appropriate and able to work efficiently.

Selection and Appointment of the Audit Committee

The Board of Directors has appointed some of its directors to be members of the Audit Committee with a proportion of 1 in 3 of the total number of directors and 1 person with knowledge, understanding or experience in accounting and/or finance sufficient to be able to review the credibility of the Company's financial statements and must be qualified fulfil the characteristics of as an Independent Directors according to the announcement of the Capital Market Supervisory Board.

Selection and Appointment of the Member of the Risk Management Committee

The Board of Directors has appointed at least 5 directors as Member of the Risk Management Committee and appoints the vice present of the Risk Management Department, acts as the Risk Management Committee's secretary for setting the policy framework and strategy for risk management and controlling risk to conform to all new legislations, orders, decrees, rules and standards issued by the public sector.

Selection and Appointment of the Member of the Nomination and Remuneration Committee

The Board of Directors has appointed at least 3 directors and at least 1 person must be an independent director. The chairman of the Nomination and Remuneration Committee should be an independent director to consider a person who is qualify to be positional and setting the rule of Director and the President and Chief Executive Officer's Remuneration, including considering criteria and forms of remuneration for directors and President and Chief Executive Officer to suit the duties and responsibilities of the organization to present to the Board of Directors for approval and/or propose for approval at the shareholders' meeting, depending on the case according to the Company's act.

Selection and Appointment of the Member of the Corporate Governance and Sustainability Committee

The Board of Directors has appointed at least 3 directors, comprising company directors and may comprise company executives. An Independent Director has been appointed as Chairperson of the Corporate Governance and Sustainability Committee. The Committee's role is to oversee, monitor, evaluate and disclose operations pertaining to sustainability development to ensure balance and efficiency for the best interest of the Company and all stakeholders in accordance with international guidelines, laws and regulations of relevant government and regulatory agents.

Selection and Appointment of the Member of the Investment Committee

The Board of Directors has appointed at company directors or executives or individuals with at least 3 years of expertise and experience in investment management, risk management or securities analysis. The individuals may be company directors, company executives or non-personnel individuals as members of the Investment Committee. There shall be at least three members but not more than six on the committee to prepare investment policy frameworks, comply with investment plans, govern company investments to comply with the investment policy framework and the enterprise risk management policy, investment practices and requirements of applicable laws, and govern other business operations of the company to be in accordance with the policy framework.

Selection and Appointment of the Member of the Performance Assessment and Evaluation Committee

The Board of Directors has appointed at least 3 directors to be members of the Performance Assessment and Evaluation Committee to discuss and set guidelines, procedures, methodology, and other matters relevant to the President and Chief Executive Office's performance evaluation, following standards that are fair and can be used as guidelines in the future.

Selection and Appointment of the IT Steering Committee

The Board of Directors shall appoint a number of directors and/or external experts with knowledge, ability, experience and/or expertise in specific fields to be the IT Steering Committee, at least 3 persons. The Board of Directors shall appoint one director to act as the Chairman, and the Board of Directors and/or the IT Steering Committee shall appoint one director and/or executive to act as the Secretary of the Committee to supervise and promote the management of information technology and digital innovation in accordance with the Company's goals and policies.

The definition of independent director

The Company defines independent director to in line with the good governance of The Stock Exchange of Thailand (SET) and the notification of the Capital Market Supervisory Board Tor Chor 4/2008 rule for Undertaking Derivatives Business for Registered Derivatives Advisors as follows;

- (1) Holding no more than 1% of the total number of voting shares of the Company, its parent company, subsidiary, affiliate, major shareholder or controlling person including shares held by related persons of the independent director.
- (2) Not be nor have been an executive director, officer, employee, controlling person or advisor who receives a salary, of the Company, its parent company, subsidiary, same-level subsidiary, affiliate, major shareholder or controlling person, unless the foregoing status ended not less than two years prior to the date of appointment.
- (3) Not be a person related by blood or registration under law, such as a father, mother, spouse, sibling, or child, including spouses of children, executives, major shareholders, controlling persons, or persons to be nominated as executives or controlling persons of the Company or its subsidiaries.
- (4) Not have nor had a business relationship with the Company, its parent company, subsidiary, affiliate, major shareholder or controlling person, in a manner which may interfere with his or her independent judgement, and neither being nor having been a substantial shareholder or controlling person of any entity having business relationship with the Company, its parent company, subsidiary, affiliate, major shareholder or controlling person who may have a conflict of interest unless the foregoing status ended not less than two years.
- (5) Neither be nor have been an auditor of the Company, its parent company, subsidiary, affiliate, major shareholder or controlling person nor be a substantial shareholder, controlling person or partner of an audit firm which employs auditors of the Company, its parent company, subsidiary, affiliate, major shareholder or controlling person, unless the foregoing relationship ended not less than two years.
- (6) Neither be nor have been any kind of professional advisor including a legal advisor or financial advisor who receives an annual service fee exceeding two million baht from the Company, its parent company, subsidiary, affiliate, major shareholder or controlling person, and neither be nor have been a substantial shareholder, controlling person or partner of the professional advisor unless the foregoing relationship ended not less than two years.
- (7) Not be appointed as a representative of the Company's directors, the major shareholder or any other shareholder who is a related person to the major shareholder.
- (8) Not conduct any business which of the same nature as the Company's or its subsidiaries' businesses and is in competition with them in any material respect, nor be a substantial partner, shareholder holding more than one percent of the voting shares, director (having management role), employee, officer or advisor (obtaining a regular salary) of any company whose business is of the same nature as the Company's or its subsidiaries' businesses, and is in competition with them in any material respect.
- (9) Not have any characteristics which make him or her incapable of expressing independent opinions with regard to the Company's business affairs.

Company's Articles of Association relating to the Annual General Meeting of Shareholders

Chapter 4: Board of Directors

21. There are not less than 5 (five) directors of the Company and not less than half of all directors must reside in the kingdom.
22. Not less than three-fourth of all directors must be of Thai nationality.
23. The meeting of shareholders shall elect the board of directors in accordance with the rules and procedures as follows:
 - 23.1 Every shareholder shall have one vote for each share of which he/she is the holder.
 - 23.2 Each shareholder may exercise all the votes to elect one or several director(s). In the event of electing several directors, he/she may not allot his/her votes to each unequally.
 - 23.3 The election of board of directors shall be affirmed by the majority votes in the meeting. In case of equal votes, the chairman of the meeting shall have the casting vote.
24. At every annual ordinary meeting, one-third of the directors, or if their number is not a multiple of three, then the number nearest to one-third must retire from office.

The director to retire during the first and the second years following the registration of the Company shall be drawn by lots. In every subsequent year, the directors who have been longest in office shall retire.

A retiring director is eligible for re-election.
25. In addition to the termination of the term, a director shall be retired if he/she:
 - 25.1 dies
 - 25.2 resigns
 - 25.3 lacks some qualifications or is prohibited by the Section 68 of Public Company Limited Act, B.E. 2535.
 - 25.4 is ordered by the resolution of the general meeting of shareholders as stated in clause 28.
 - 25.5 is ordered by the court.
26. In case a director wishes to resign from his/her position, he/she shall submit the resignation letter to the Company. The resignation shall be effective immediately commencing from the date of receiving such letter. The resigning director in the first paragraph may notify a registrar of his/her resignation.
27. Subject to the provisions of clause 28, any vacancy among the members of the board of directors occurring otherwise than by rotation may be filled by the board of directors. An appointed person possessing the full qualifications and not being prohibited by the Public Company Limited Act shall replace in such vacant position in the next meeting of the board of directors, except when the term of office is less than two months.

In the first paragraph, the resolution of the board of directors shall consist of the majority votes not less than three-fourth of the existing directors.

Any appointed person shall retain office only during such time as the director whom he/she replaced would have been entitled to retain the same.
28. The resolution of the general meeting of shareholders may relate to the retirement of a director before the completion of its term, with the majority votes not less than three-fourth of the total directors attending, having the rights to vote and holding shares of not less than half of total shares held by the shareholders attending and having the rights to vote.
29. A director needs not to be a shareholder of the Company.
30. The directors shall elect a director as the chairman of the board of directors.

As the board of directors deems appropriate/fit, one or several director(s) may be elected to be the vice chairman of the board of directors. The vice chairman shall have responsibilities as stated in the articles of business and assigned by the chairman.

31. The meeting of board of directors must consist of directors not less than half of total directors to constitute a quorum. If the chairman is not present at the meeting or is unable to perform duties, the vice chairman shall preside at the meeting. If there is no vice chairman or he/she is unable to perform duties, the directors attending the meeting shall elect one of the other directors to be the chairman at the meeting.

The resolution of the general meeting shall require to be passed by a majority of the votes.

Each director shall have one vote, except for the director obtaining the interests from such vote, shall not be entitled to the vote. In case of equal votes, the chairman of the meeting shall have the casting vote.

32. In summoning for a meeting of the Board of Directors, the Chairman or the person assigned by him shall submit notices of the meeting to the directors. In the event where there is no chairperson for whichever reason, vice-chairperson may call a Board of Directors' Meeting. In case there is no vice-chairperson for whichever reason, two or more directors may jointly call a Board of Directors' Meeting.

The meeting notice shall be sent to directors at least seven days prior to the meeting date, except in the case of an urgent matter and when it is necessary to preserve the rights or benefits of the Company, the meeting notice may be sent electronically or by other means and an earlier date may be set for the meeting.

If there are reasonable grounds, or if it is necessary to preserve the rights or benefits of the Company, two or more directors may jointly request that the chairperson call a board of directors meeting. This is provided that the matter, and the reasons for proposing the matter for consideration, are indicated therein.

In this case, the chairperson shall call and fix the meeting date within 14 days after the request.

If the chairman does not complete the request stated in the third paragraph, the directors who make the request shall jointly call and fix the board of directors meeting date to consider the proposed matter within 14 days after the end of the prescribed period stated in the third paragraph.

33. The board of directors shall perform duties according to the law, objectives, articles of association and resolution of shareholders' meeting.

The board of directors shall appoint a director to be the managing director who has powers which the board of directors deems appropriate/fit.

The board of directors may assign one or several directors or other persons to perform any task on behalf of the board of directors.

34. A director is not allowed to engage in a business, enter into a partnership or enter into a directorship of other juristic persons having the same state and being the competitors with the Company's business, except when it is notified at the shareholders' meeting prior to the resolution.
35. A director shall immediately notify the Company of the interests earned from the contract made with the Company or increasing or decreasing shares or debentures held in the Company or affiliated companies.
36. The Board of Directors shall hold at least one meeting during three (3) months at the Company's head office or branch office or in a neighboring province. The meeting may be held electronically, in which case it shall be deemed to be held at the Company's head office.
37. The board of directors may appoint the directors to be the board of management who shall be authorized to manage the business of Company assigned by the board of directors and the managing director shall be an executive director by position.

The board of management shall elect an executive director to be the chairman of the board of management. As the board of management deems appropriate/fit, one or several executive directors may be elected to be the vice chairman of the board of management. The vice chairman shall have responsibilities as stated in the articles of business and assigned by the chairman.

The executive director shall be entitled to receive remuneration and gratuity approved at the board of directors' meeting; however, it shall not affect the rights of the executive director to receive the remuneration or other benefits in this article as the director.

38. The chairman of the board of management shall preside at the board of management's meeting.
If the chairman is not present at the meeting or is unable to perform duties, the vice chairman shall preside at the meeting. If there is no vice chairman or he/she is unable to perform duties, the directors attending the meeting shall elect one of the other directors to be the chairman at the meeting.
In the board of management's meeting to consider any matter within the power given, a quorum shall consist of not less than half of the total number of boards of management.
The resolution of the board of management's meeting shall require to be passed by a majority of the votes.
Each director shall have one vote. In case of equal votes, the chairman of the meeting shall have the casting vote. Any director obtaining interests in the matter shall not be entitled to the vote.
39. The board of directors may appoint the director(s) to be the board of examination according to the number, qualifications, responsibilities assigned by the board of directors.
The board of examination shall elect an examination director to be the chairman of the board of examination.
The examination director shall be entitled to receive remuneration and gratuity approved at the board of directors' meeting; however, it shall not affect the rights of the examination director to receive the remuneration or other benefits in this article as the director.
40. The chairman of the board of examination shall preside at the board of examination's meeting. If the chairman is not present at the meeting or is unable to perform duties, the directors attending the meeting shall elect one of the other directors to be the chairman at the meeting.
The resolution of the board of examination's meeting shall require to be passed by a majority of the votes. Each director shall have one vote. In case of equal votes, the chairman of the meeting shall have the casting vote.
41. The board of directors may establish or dissolve a branch office of the Company.
42. The power of directors to bind the Company is the joint signatures of two directors.
43. The board of directors has powers to consider and amend the name of authorized directors who sign on behalf of the Company and/or make legal acts on behalf of the Company and set up the conditions of authorized signatures of the Company.
44. A director shall be entitled to receive the remuneration in terms of meeting allowance, gratuity, bonus or other forms of benefits considered at the shareholders' meeting which the amount may be fixed, or it is subject to some conditions prescribed from time to time, or it shall be effective until further change, in addition to the allowance and welfare according to the regulations of the Company.
The provisions in the first paragraph shall not affect the rights of staff member or employee elected by the Company to be a director to receive remuneration and benefits as the staff member or employee of the Company.

Chapter 5: Shareholders' Meeting

45. The Board of Directors shall arrange for an Annual General Meeting of Shareholders within four (4) months from the last day of the fiscal year of the Company. The Meeting of Shareholders other than that in the first paragraph shall be called the Extraordinary General Meetings of Shareholders.
The Board of Directors may summon an Extraordinary General Meeting of Shareholders whenever the Board deems appropriate. The shareholders holding shares altogether at not less than ten (10) percent of the total number of shares sold may submit their names in a letter requesting the Board of Directors to call an extraordinary general meeting at any time, but the subjects and reasons for calling such meeting shall be clearly stated in such request. In such case, the Board of Directors shall proceed to call a meeting of shareholders to be held within forty-five (45) days as from the date of receipt of such request from the shareholders.
In case that the Board of Directors does not hold the shareholders' meeting within the period as prescribed in the preceding paragraph, the shareholders who subscribe their names or other shareholders holding the number of shares as required may call such meeting within forty-five (45) days from the deadline prescribed therein. The shareholders who call the meeting may send the meeting notice to

shareholders electronically provided that the shareholders have consented to receive the documents via electronic means. In this regard, the meeting called by the shareholders shall be considered as those called by the Board of Directors. The company shall be responsible for necessary expenses arising from such meeting and reasonably provide facilitation therein.

In case the quorum of the shareholders' meeting called by the shareholders as prescribed under the preceding paragraph cannot be formed, the subscribed shareholders stated in the preceding paragraph shall be collectively responsible to the Company for expenses arising from such meeting.

46. In summoning for a Meeting of Shareholders, the Board of Directors shall send notice of the meeting specifying the place, date, time, agenda of the meeting and the subject matter to be submitted to the meeting together with reasonable details by clearly indicating whether it is a matter proposed for acknowledgement, for approval or for consideration, as the case may be, including the opinion of the board of directors on the said matters and shall deliver such notice to the shareholders and the Registrar for reference not less than seven (7) days prior to the meeting. Besides, the notice of the meeting shall also be announced in a newspaper or advertised via electronic means for not less than three (3) days before the meeting date.

47. The Meeting of Shareholders must be attended by not less than twenty-five (25) shareholders or proxy (if any) or not less than a half of total number of shareholders holding an aggregate number of shares not less than one-third (1/3) of all shares sold in number to constitute a quorum.

In the event at any Meeting of Shareholders, after one hour from the time fixed for the meeting commencement, the number of shareholders present is still not enough to form a quorum as required, if such Meeting of Shareholders was requested for by the shareholders, such meeting shall be revoked. If such Meeting of Shareholders was not called for by the shareholders, the meeting shall be called for again and in the latter case notice of the meeting shall be delivered to shareholders not less than seven (7) days before the meeting. In the subsequent meeting no quorum is required.

The appointment of proxy stated in paragraph one may be done electronically, provided that the method is safe, and can be believed that the appointment is made by the shareholder.

48. The chairman of the board shall be chairman of the General Meeting. If the chairman is not present at the meeting or is unable to perform duties, the vice chairman shall preside at the meeting. If there is no vice chairman or he/she is unable to perform duties, the shareholders attending the meeting shall elect one of the other shareholders to be the chairman at the meeting.

Every shareholder shall have one vote for each share of which he/she is the holder.

The voting shall take place openly unless a secret ballot is requested by not less than 5 shareholders and it is approved at the meeting. The method of secret ballot shall be decided by the chairman of the meeting.

49. Resolutions of the shareholders shall consist of the following:
- 49.1 In normal circumstances, a simple majority vote of the shareholders attending. In the case of a tied vote, the chairman shall have the casting vote.
- 49.2 In the following cases, three-fourth of the total votes represented by all the shareholders attending:
- (a) Sale or transfer of part or the whole of any essential part of the business of the Company
 - (b) Purchase or receipt of transfer of any other Company's business to the Company
 - (c) Execution, amendment or termination involving lease of part or the whole of an essential part of the business of the Company; assignment of management of the Company by third party, merger with the purpose of sharing profit and loss
 - (d) Amendment of the Company's memorandum or articles of association
 - (e) Increase or decrease the capital of the Company or issuance of the debenture or convertible debenture, issuance of preferred stock or convertible preferred stock, issuance of other securities prescribed by law relating to the securities and exchange, issuance of warrant
 - (f) Amalgamation or winding up of the Company

50. Ordinary meetings shall usually be summoned for the purpose of:
- 50.1 Reviewing the report of the board of directors covering work done during the previous financial period
 - 50.2 Considering approval of the balance sheet and income statement
 - 50.3 Reviewing payment of dividend
 - 50.4 Electing new directors in place of those who must retire
 - 50.5 Appointing auditors and fix their remuneration
 - 50.6 Transacting other business
55. No dividends shall be paid otherwise than out of profits. In case the Company still sustains an accumulated loss, no dividends shall be paid.
- Dividends shall be distributed equally according to the number of shares.
- By the resolution of the shareholders' meeting, dividend payment, the company may pay all or part of the dividend in the form of stock dividends by issuing new ordinary shares to shareholders in the case where the company has not sold all the shares in the amount registered.
- The Board of Directors may pay interim dividends to shareholders at each time they consider that the Company has an appropriate profit and inform shareholders at the subsequent meeting.
- Payment of dividends shall be made within one (1) month from the date the resolution is passed by the Meeting of Shareholders or by the meeting of the Board of Directors, as the case may be. The notice of such payment must be announced in a newspaper or advertised via electronic means.
63. The Shareholders' Meeting, Board of Directors Meeting or any meeting of the company may be held electronically as deemed appropriate by the chairman of the board or the person acting as the chairman of the meeting. In the event where the meeting is held electronically as stated in paragraph one, the meeting shall be deemed to be held at the Company's head office.
64. In the event where the Company or the board of directors has duties to send documents required under Company's Articles of Association to its directors, shareholders, or creditors electronically instead of by registered mail, as long as the recipients have consented to receive such documents via electronic means.

Profile of the Independent Director to act as Proxy

Name: Mr. Sunthorn Arunanondchai

Age: 83 years old

Nationality: Thai

Address: Bangkok Life Assurance Public Company Limited

1415 Krungthep - Nonthaburi Road, Wongsawang, Bangsue, Bangkok 10800

Position in the Company: Independent Director / Chairman of Audit Committee /
Member of the Performance Assessment and Evaluation Committee

Term of directorship: 48 years 11 months (appointed in April 29, 1976)

Term of Independent directorship: 17 years 4 months (appointed in December 2007 - present)



Education / Training

- MBA, University of Arkansas, USA
- Bachelor Degree, Southern Arkansas University, USA
- Honorary Doctor of Business Administration, Khonaen University, Thailand
- Honorary Doctor of Business Administration, Rajamangala University of Technology Thanyaburi, Thailand
- Honorary Doctor of Business Administration, Rajamangala University of Technology Suvarnabhumi, Thailand
- Honorary Doctor of Business Administration, Rajabhat Maha Sarakham University, Thailand
- Certificate of National Defense Diploma (Batch 366), National Defense College of Thailand
- Diploma, Politics and Governance in Democratic Regimes Program for Executives (Batch 5), King Prajadhipok's Institute
- Certificate of Executive Program (Batch 6), Capital Market Academy
- Certificate of Directors Certificate Program (DCP), Class of 98/2008, Thai Institute of Directors Association
- Certificate of Directors Accreditation Program (DAP) CP, Class of 4/2005, Thai Institute of Directors Association
- Certificate of Executive Program, University of Hawaii, East-West Center
- Certificate of YPO Chief Executive Program, Harvard Business School, USA
- Certificate of YPO Chief Executive Program, Kellogg – Northwestern University, USA

Experiences

Board member / Management in Listed Company – The Stock Exchange of Thailand		: 1
Oct 17 - Present	Member of the Performance Assessment and Evaluation Committee, Bangkok Life Assurance PCL.	
2007 - Present	Independent Director and Chairman of the Audit Committee, Bangkok Life Assurance PCL.	
Board member / Manage in Non – Listed Company		: 9
2022 - Present	Vice Chairman, CP Land PCL.	
2018 - Present	Senior Vice Chairman, Charoen Pokphand Group Co., Ltd.	
2015 - Present	Honorary Member of Khon Kaen University	
2015 - Present	Expert Member of the King Prajadhipok's Institute Council	
2004 - Present	Chairman, Rajburi Ethanol	
2004 - Present	Chairman, Berkprai Cogeneration Co., Ltd.	
2004 - Present	Chairman, Tipamas Co., Ltd.	
2004 - Present	Chariman, S & A Enterprises Co., Ltd.	

1985 - Present Chairman, Rajburi Sugar Group

Position in Other Organization / Institutions : None

Work Experiences

1988 - 2021 President & CEO CP Land PCL.
1998 - 2020 Chairman, Ek-Chai Distribution System Co., Ltd.
2004 - 2017 Vice Chairman, Charoen Pokphand Group Co., Ltd.

Meeting Attendance in 2024

Board of Directors Meeting	7/7 (100%)
Audit Committee Meeting	6/6 (100%)
Performance Assessment and Evaluation Committee Meeting	3/3 (100%)
Independent Committee Meeting	1/1 (100%)

Percentage of shareholding 1,079,200 Shares (as of 31 Dec 2024)
Equivalent to 0.0632 percent of all shares with voting rights
(No change from 31 Dec 2023)

-No indirect shareholding-

Special Interest in the Annual General Meeting of Shareholders : None

Relationship Family way between Directors and Executives : None

Being in the position in the director/executive in other companies that may conflicts of interest or in business competition with the Company : None

Proxy form (A)
(General Proxy Form)

Duty stamp 20 Baht

Made at
Date..... MonthYear.....

(1) I/We.....NationalityResiding at No. Road.....
Sub district.....District Province Postal Code

(2) as a shareholder of **Bangkok Life Assurance Public Company Limited**
holding a total amount of shares, and is entitled to cast votes
Ordinary shareshares, and is entitled to cast votes
Preferred share..... shares, and is entitled to cast votes

(3) hereby appoint

(1) Name..... AgeResiding at No..... Road.....
Sub district.....District Province Postal Code

E-mail address*Mobile Phone (for receiving OTP)*or

(2) Name..... AgeResiding at No..... Road.....
Sub district.....District Province Postal Code

E-mail address*Mobile Phone (for receiving OTP)*or

(3) Name..... AgeResiding at No..... Road.....
Sub district.....District Province Postal Code

E-mail address*Mobile Phone (for receiving OTP)*

only one person from above as my/our proxy to attend and vote on my/our behalf at the meeting of the 2025 Annual General Meeting of Shareholders on Wednesday, April 9, 2025, at 9.30 a.m. at the “Chin Sophonpanich” auditorium, on 11th floor, Head Office Building, Bangkok Life Assurance Public Company Limited, No. 1415, Krungthep-Nonthaburi Road, Wongsawang, Bangsue, Bangkok, and via electronic meeting (Hybrid meeting) or such other date, time and place as the meeting may be adjourned.

Any acts performed by the proxy in this meeting shall be deemed to be the actions performed by myself/ourselves.

Signed Grantor
(.....)

Signed Proxy
(.....)

Signed Proxy
(.....)

Signed Proxy
(.....)

Remarks:

1. A shareholder assigning a proxy can authorize only on proxy to attend the meeting and cast the votes on his/her/their behalf and all votes of a shareholder cannot be split for more than one proxy.
2. Please correctly and completely fill in the form, especially email address and mobile phone number those specified with (*). Otherwise, the Company shall not be able to send you the Username and Password and OTP used for logging-in to the electronic meeting system.

Proxy form (B)
(Specific Proxy Form)

Made at

Date..... MonthYear.....

Duty stamp 20 Baht

(1) I/We.....NationalityResiding at No. Road.....
Sub district.....District Province Postal Code

(2) as a shareholder of **Bangkok Life Assurance Public Company Limited**

holding a total amount of shares, and is entitled to cast votes

Ordinary share shares, and is entitled to cast votes

Preferred share..... shares, and is entitled to cast votes

(3) hereby appoint

(1) Name..... AgeResiding at No.....Road.....

Sub district.....District Province Postal Code

E-mail address*.....Mobile Phone (for receiving OTP)*.....or

(2) Name..... AgeResiding at No.....Road.....

Sub district.....District Province Postal Code

E-mail address*.....Mobile Phone (for receiving OTP)*.....or

(3) Name..... AgeResiding at No.....Road.....

Sub district.....District Province Postal Code

E-mail address*.....Mobile Phone (for receiving OTP)*.....

only one person from above as my/our proxy to attend and vote on my/our behalf at the meeting of the 2025 Annual General Meeting of Shareholders on Wednesday, April 9, 2025, at 9.30 a.m. at the “Chin Sophonpanich” auditorium, on 11th floor, Head Office Building, Bangkok Life Assurance Public Company Limited, No. 1415, Krungthep-Nonthaburi Road, Wongsawang, Bangsue, Bangkok, and via electronic meeting (Hybrid meeting) or such other date, time and place as the meeting may be adjourned.

(4) I/We, hereby authorize the Proxy to vote on my/our behalf in this meeting as follows:

Agenda 1 To approve the Minutes of the 2024 Annual General Meeting of Shareholders

(a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.

(b) The Proxy may consider the matters and vote on my/our behalf as follows:

Approve Not Approve Abstain

Agenda 2 To acknowledge the operating results for the year 2024

(a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.

(b) The Proxy may consider the matters and vote on my/our behalf as follows:

Approve Not Approve Abstain

Agenda 3 To approve the financial statements for the year ended December 31, 2024

(a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.

(b) The Proxy may consider the matters and vote on my/our behalf as follows:

Approve Not Approve Abstain

Agenda 4 To approve the profit allocation and dividend payment for the year 2024

(a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.

(b) The Proxy may consider the matters and vote on my/our behalf as follows:

Approve Not Approve Abstain

Agenda 5 To elect the directors to replace those who retire by rotation

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
- The appointment of the whole Board of Directors
 - Approve Not Approve Abstain
 - The appointment of individual Directors
 - Name Dr.Siri Ganjarerndee
 - Approve Not Approve Abstain
 - Name Mr.Chai Sophonpanich
 - Approve Not Approve Abstain
 - Name Mr.Chone Sophonpanich
 - Approve Not Approve Abstain
 - Name Mr.Hiroshi Fujikake
 - Approve Not Approve Abstain
 - Name Mrs.Komkai Thusaranon
 - Approve Not Approve Abstain

Agenda 6 To approve the director's remuneration for the year 2025

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
- Approve Not Approve Abstain

Agenda 7 To approve the appointment of company's auditor and determine the auditor's remuneration for the year 2025

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
- Approve Not Approve Abstain

Agenda 8 Others (if any)

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
- Approve Not Approve Abstain

(5) The Proxy's voting on any matters that are not pursuant to what is specified in this Proxy Form is considered invalid and would not be regarded as a shareholders voting.

(6) In case that I/we do not express my/our intention to vote on a particular matter, or do not express my/our intention clearly, or in case that the Meeting considers and resolves matters other than those specified above, as well as the case that there is any amendment made or provision of additional facts, the Proxy is entitled to consider and vote on my/our behalf as the Proxy deems appropriate in all respects.

Any act (s) undertaken by the Proxy at such meeting shall be deemed as my/our own act (s) in every respect.

Signed Grantor
(.....)

Signed Proxy
(.....)

Signed Proxy
(.....)

Signed Proxy
(.....)

Remarks:

1. A shareholder assigning a proxy can authorize only on proxy to attend the meeting and cast the votes on his/her/their behalf and all votes of a shareholder cannot be split for more than one proxy.
2. In agenda regarding the appointment of new directors, the appointment can be made for all directors of for individual director.
3. Should the provisions prescribed above are not sufficient to cover all the Proxy's intentions; the Proxy may use the attached Annex to the Proxy Form B.
4. Please correctly and completely fill in the form, especially email address and mobile phone number those specified with (*). Otherwise the Company shall not be able to send you the Username and Password and OTP used for logging-in to the electronic meeting system

Annex to the Form of Proxy (Form B)

Grant of proxy as a shareholder of Bangkok Life Assurance Public Company Limited. At the 2025 Annual General Meeting of Shareholders on Wednesday, April 9, 2025, at 9.30 a.m. at the “Chin Sophonpanich” auditorium, on 11th floor, Head Office Building, Bangkok Life Assurance Public Company Limited, No. 1415, Krungthep-Nonthaburi Road, Wongsawang, Bangsue, Bangkok, and via electronic meeting (Hybrid meeting) or such other date, time and place as the meeting may be adjourned.

Agenda.....Subject.....

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
 - Approve Not Approve Abstain

Agenda.....Subject.....

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
 - Approve Not Approve Abstain

Agenda.....Subject.....

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
 - Approve Not Approve Abstain

Agenda.....Subject.....

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
 - Approve Not Approve Abstain

Agenda.....Subject appointment directors (continued)

- | | | | |
|------------|----------------------------------|--------------------------------------|----------------------------------|
| Name _____ | <input type="checkbox"/> Approve | <input type="checkbox"/> Not Approve | <input type="checkbox"/> Abstain |
| Name _____ | <input type="checkbox"/> Approve | <input type="checkbox"/> Not Approve | <input type="checkbox"/> Abstain |
| Name _____ | <input type="checkbox"/> Approve | <input type="checkbox"/> Not Approve | <input type="checkbox"/> Abstain |
| Name _____ | <input type="checkbox"/> Approve | <input type="checkbox"/> Not Approve | <input type="checkbox"/> Abstain |
| Name _____ | <input type="checkbox"/> Approve | <input type="checkbox"/> Not Approve | <input type="checkbox"/> Abstain |

Proxy form (C)

(for foreign shareholders who authorize the Custodian in Thailand)

Duty stamp 20 Baht

Made at
Date..... MonthYear.....

(1) I/We.....NationalityResiding at No. Road.....
Sub district.....District Province Postal Code
As the Custodian of (Please specify the fund name / Shareholder name)
As a shareholder of **Bangkok Life Assurance Public Company Limited**,
holding a total amount of shares, and is entitled to cast votes
Ordinary share shares, and is entitled to cast votes
Preferred share..... shares, and is entitled to cast votes

(2) hereby appoint

(1) Name..... AgeResiding at No..... Road.....
Sub district.....District Province Postal Code
E-mail address*.....Mobile Phone (for receiving OTP)*.....or
(2) Name..... AgeResiding at No..... Road.....
Sub district.....District Province Postal Code
E-mail address*.....Mobile Phone (for receiving OTP)*.....or
(3) Name..... AgeResiding at No..... Road.....
Sub district.....District Province Postal Code
E-mail address*.....Mobile Phone (for receiving OTP)*.....or

only one person from above as my/our proxy to attend and vote on my/our behalf at the meeting of the 2025 Annual General Meeting of Shareholders on Wednesday, April 9, 2025, at 9.30 a.m. at the “Chin Sophonpanich” auditorium, on 11th floor, Head Office Building, Bangkok Life Assurance Public Company Limited, No. 1415, Krungthep-Nonthaburi Road, Wongsawang, Bangsue, Bangkok, and via electronic meeting (Hybrid meeting) or such other date, time and place as the meeting may be adjourned.

(3) The number of votes for which I/We authorize the Proxy to vote in this meeting is
 To authorize the Proxy to cast the votes pursuant to the total number of shares
 To authorize the Proxy to cast the votes less than the total number of shares
 Ordinary Shareshares, and is entitled to cast.....votes
 Preference Share.....shares, and is entitled to cast.....votes
 Total votes

(4) I/We, hereby authorize the Proxy to vote on my/our behalf in this meeting as follows:

Agenda 1 To approve the Minutes of the 2024 Annual General Meeting of Shareholders

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
 (b) The Proxy may consider the matters and vote on my/our behalf as follows:
 Approve Not Approve Abstain

Agenda 2 To acknowledge the operating results for the year 2024

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
 (b) The Proxy may consider the matters and vote on my/our behalf as follows:
 Approve Not Approve Abstain

Agenda 3 To approve the financial statements for the year ended December 31, 2024

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
- Approve Not Approve Abstain

Agenda 4 To approve the profit allocation and dividend payment for the year 2024

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
- Approve Not Approve Abstain

Agenda 5 To elect the directors to replace those who retire by rotation

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
- The appointment of the whole Board of Directors
- Approve Not Approve Abstain
- The appointment of individual Directors
- Name Dr.Siri Ganjarendee
- Approve Not Approve Abstain
- Name Mr.Chai Sophonpanich
- Approve Not Approve Abstain
- Name Mr.Chone Sophonpanich
- Approve Not Approve Abstain
- Name Mr.Hiroshi Fujikake
- Approve Not Approve Abstain
- Name Mrs.Komkai Thusaranon
- Approve Not Approve Abstain

Agenda 6 To approve the director's remuneration for the year 2025

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
- Approve Not Approve Abstain

Agenda 7 To approve the appointment of company's auditor and determine the auditor's remuneration for the year 2025

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
- Approve Not Approve Abstain

Agenda 8 Others (if any)

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
- Approve Not Approve Abstain

(5) The Proxy's voting on any matters that are not pursuant to what is specified in this Proxy Form is considered invalid and would not be regarded as a shareholders voting.

(6) In case that I/we do not express my/our intention to vote on a particular matter, or do not express my/our intention clearly, or in case that the Meeting considers and resolves matters other than those specified above, as well as the case that there is any amendment made or provision of additional facts, the Proxy is entitled to consider and vote on my/our behalf as the Proxy deems appropriate in all respects.

Any act (s) undertaken by the Proxy at such meeting shall be deemed as my/our own act (s) in every respect.

Signed Grantor
(.....)

Signed Proxy
(.....)

Signed Proxy
(.....)

Signed Proxy
(.....)

Remarks:

1. Only foreign shareholders as registered in the registration book who authorize the Custodian in Thailand use the Proxy form C.
2. Evidences to be enclosed with the proxy form are:
 - (1) Letter of attorney form shareholder authorizes a custodian to sign the Proxy Form on behalf of the shareholder.
 - (2) Letter of certification to certify that the signer in the Proxy Form have a permit to act as a Custodian.
3. The shareholder assigning a proxy must authorize only one proxy to attend the meeting and cast the votes on his/her/their behalf and all votes of such shareholder cannot be split for more than one proxy.
4. In agenda regarding the appointment of new directors, the appointment can be mad for all directors or for individual director.
5. Should the provisions prescribed above are not sufficient to cover all the Proxy's intentions; the Proxy may use the attached Annex to the Proxy Form C.
6. Please correctly and completely fill in the form, especially email address and mobile phone number those specified with (*). Otherwise the Company shall not be able to send you the Username and Password and OTP used for logging-in to the electronic meeting system

Annex to the Form of Proxy (Form C)

Grant of proxy as a shareholder of Bangkok Life Assurance Public Company Limited. At the 2025 Annual General Meeting of Shareholders on Wednesday, April 9, 2025, at 9.30 a.m. at the “Chin Sophonpanich” auditorium, on 11th floor, Head Office Building, Bangkok Life Assurance Public Company Limited, No. 1415, Krungthep-Nonthaburi Road, Wongsawang, Bangsue, Bangkok, and via electronic meeting (Hybrid meeting) or such other date, time and place as the meeting may be adjourned.

Agenda.....Subject.....

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
 - Approve Not Approve Abstain

Agenda.....Subject.....

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
 - Approve Not Approve Abstain

Agenda.....Subject.....

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
 - Approve Not Approve Abstain

Agenda.....Subject.....

- (a) The Proxy may consider the matter and vote on my/our behalf as the proxy deems appropriate in all respects.
- (b) The Proxy may consider the matters and vote on my/our behalf as follows:
 - Approve Not Approve Abstain

Agenda.....Subject appointment directors (continued)

- | | | | |
|------------|----------------------------------|--------------------------------------|----------------------------------|
| Name _____ | <input type="checkbox"/> Approve | <input type="checkbox"/> Not Approve | <input type="checkbox"/> Abstain |
| Name _____ | <input type="checkbox"/> Approve | <input type="checkbox"/> Not Approve | <input type="checkbox"/> Abstain |
| Name _____ | <input type="checkbox"/> Approve | <input type="checkbox"/> Not Approve | <input type="checkbox"/> Abstain |
| Name _____ | <input type="checkbox"/> Approve | <input type="checkbox"/> Not Approve | <input type="checkbox"/> Abstain |
| Name _____ | <input type="checkbox"/> Approve | <input type="checkbox"/> Not Approve | <input type="checkbox"/> Abstain |

Procedures for attending the 2025 Annual General Meeting of Shareholders

The Company will hold the 2025 Annual General Meeting of Shareholders on Wednesday, April 9, 2025, at 9.30 a.m. at the “Chin Sophonpanich” auditorium, on 11th floor, Head Office Building, Bangkok Life Assurance Public Company Limited, No. 1415, Krungthep-Nonthaburi Road, Wongsawang, Bangsue, Bangkok, as the map in the [attachment 13, page 81](#), and via electronic meeting (Hybrid meeting). The company will open for registration to attend the meeting from 7:30 a.m. and the shareholders or proxies who would like to attend the meeting, please proceed in accordance to the following guidelines:

Documents or evidence showing an identity of the shareholder required for attending the meeting

The attendees must bring their own evidences to register for attending the meeting in Hybrid Meeting, whereby the Company applies the relevant legal criteria as follows:

1. Person

1.1 Personal Attendance

- Valid identification card or a copy of official document issued by government authorities e.g. government officer identification card, driver license or Passport supported by any documents in case of change thereto

1.2 Proxy

- Any Proxy Form, either Form A or Form B duly filled in and signed by shareholder and proxy
- A copy of Identification Card issued by competent authorities duly certified shareholder
- A copy of Identification Card issued by competent authorities duly certified by proxy

2. Juristic Entity

2.1 Personal attendance by shareholder representative:

- A copy of a company certificate issued by Department of Business Development, Ministry of Commerce and duly certified by authorized director(s) who attends the meeting showing that the shareholder representative (authorized director to act on behalf of a juristic person) has the authority to act on behalf of the juristic person shareholder;
- A copy (ies) of Identification Card or issued by competent authorities duly certified by such authorized director(s).

2.2 Proxy:

- Any Proxy Form (either Form A or Form B) duly filled in and signed by authorized director(s) of shareholder and Proxy
- A copy of a company certificate issued by Department of Business Development, Ministry of Commerce and duly certified by authorized director to act on behalf of a juristic person (s);
- A copy (ies) of Identification Card or others issued by competent authorities to authorized director to act on behalf of a juristic person (s) duly certified by him/her/them;
- A copy (ies) of ID Card or others issued by competent authorities to proxy duly certified by proxy.

3. For Foreign Investor appointing the Custodian in Thailand

- In case Custodian appointed as depositary by foreign investors, documents as under juristic entity 2 shall be applied by selecting one of any Proxy Form (either Form A, Form B or Form C) duly filled in and signed by shareholder and proxy;
- In the event custodian has been authorized to sign on proxy, the following documents shall be produced:
 - 1) A power of attorney appointing such custodian to sign on proxy;
 - 2) A confirmation letter that signatory has been licensed to engage in custodian business.
- A copy of the documents must be certified true copy. In case of any documents or evidence produced or executed outside of Thailand, such documents or evidence should be notarised by a notary public. In case the original documents are not in English, the English translation shall be prepared and certified true and correct translation by the shareholder or the authorized person (as the case may be) of juristic person shareholder.

Submission of Document and Procedure of Registration

1. Shareholders who intends to attend the meeting in person must present the following documents before attending the meeting

- 1.1 Shareholder who attends **at head office building** must bring their own documents and evidences to identify themselves in detail as the attachment 8, page 51-63 under the heading, evidence required for meeting registration. You submit the identification document for the company's staff at the 11th floor, "Chin Sophonpanich" meeting room, Headquarters Building, Bangkok Life Assurance Public Company Limited, No. 1415 Krungthep-Nonthaburi Road. Wong Sawang, Bang Sue, Bangkok. According to the map of the meeting venue as the attachment 13, page 81.
- 1.2 Shareholder who attends via **electronic meeting** can pre-register through the Quidlab system by sending the Registration form for attending form of electronic meeting email companysecretary@bangkoklife.com or send by post from March 12, 2025 until April 4, 2025, from 8:30 a.m. to 5:00 p.m. You must bring their own documents and evidences to identify themselves in detail as the attachment 8, page 51-63 under the heading, evidence required for meeting registration or to register via the document delivery system of Quid Lab Co., Ltd. Click the link at <https://bla.foqus.vc/registration/> or scan this QR Code



- After the Shareholder performs the registration process through Quidlab system, the Company will verify the validity of shareholder's information. After that Shareholders will receive an email confirming your registration result via E-mail address used at registration process.
- After the Company verifies the correctness of registration form and the validity of documents or evidence showing an identity, Username and Password used for Log-in to the electronic meeting via Quidlab system will be sent to shareholder's email address as specified in the registration form.

2. Shareholder appoint the Independent Director

- Shareholder, who does not intend to attend the electronic shareholders meeting in person, may appoint to the Independent Director, Mr.Sunthorn Arunanondchai, as your proxy to attend the meeting and vote instead. The company has been sent the shareholders the profiles of the Independent Directors to act as Proxy's company together with Notice of Meeting for Shareholders with the details as the attachment 6, page 40-41.

- Shareholder can send the proxy form and identification documents of the grantors in advanced in detail as the attachment 8, page 51-63 under the heading, evidence required for meeting registration. The company encloses the proxy form A. Form B. and Form C. as in the attachment 7, page 42-50. Please select the proxy form any kind to fill in the details and sign the name of the shareholder in the proxy form along with supporting evidence (Stamp not required) can be sent by 4 methods as the details below. Please submit them within on Friday, April 4, 2025 to 5:00 p.m.
 - 1) To put them in a prepaid envelope to Company Secretary Bangkok Life Assurance Public Company Limited, 14 15 Krungthep-Nonthaburi Road, Wongsawang Sub-District, Bangsue District, Bangkok 10800.
 - 2) To send them E-mail via companysecretary@bangkoklife.com
 - 3) To send them via e-Proxy Voting on the Thailand Securities Depository's Investor Portal system. Click the link, <https://ivp.tsd.co.th/signin?lang=en>
 - 4) To send them via Document Registration System of QuidLab Co., Ltd. Click the link, <https://bla.foqus.vc/registration/>
- After the Company verifies the correctness of registration form and the validity of documents or evidence showing an identity, Username and Password used for Log-in to the electronic meeting via Quidlab system will be sent to shareholder's email address as specified in the registration form.

3. Shareholder intends to grant a proxy to any person (other than Independent Director)

- Shareholder, who does not intend to attend the electronic shareholders meeting in person, may appoint to any person to attend the meeting and vote instead.
- Proxies who attend **at head office building** must bring the Proxy Form A. Form B. and Form C. as in the attachment 7, page 42-50, please select one of the proxy forms to submit to the company's staff at the meeting place before the proxy attends the meeting and bring the identification documents and evidences of the grantor and the proxy as detailed in the attachment 8, page 51-63, under the heading, evidence required for meeting registration.
- Proxies who attend via **electronic meeting** can send the proxy form and identification documents of the grantors and the proxy in advanced in detail as the attachment 8, page 51-63 under the heading, evidence required for meeting registration. The company encloses the Proxy Form A. Form B. and Form C. as in the attachment 7, page 42-50. Please select the proxy form any kind to fill in the details and sign the name of the shareholder in the proxy form along with supporting evidence (Stamp not required) can be sent by 4 methods as the details below. Please submit them within on Friday, April 4, 2025 to 5:00 p.m.
 - 1) To put them in a prepaid envelope to Company Secretary Bangkok Life Assurance Public Company Limited, 14 15 Krungthep-Nonthaburi Road, Wongsawang Sub-District, Bangsue District, Bangkok 10800.
 - 2) To send them E-mail via companysecretary@bangkoklife.com
 - 3) To send them via e-Proxy Voting on the Thailand Securities Depository's Investor Portal system. Click the link, <https://ivp.tsd.co.th/signin?lang=en>
 - 4) To send them via Document Registration System of QuidLab Co., Ltd. Click the link, <https://bla.foqus.vc/registration/>
- After the proxies submit the registration process through Quidlab system, the Company will verify the validity of proxies' information. The company will consider the information of the proxies and confirm. The system will notify the proxies of the result of identity verification to attend the Annual General Meeting of Shareholders via the e-mail that the proxy has registered.
- After the Company verifies the correctness of registration form and the validity of documents or evidence showing an identity, Username and Password used for Log-in to the electronic meeting via Quidlab system will be sent to shareholder's email address as specified in the registration form.
- In the case the Shareholders have already granted the proxy by using Proxy Form B and specified the voting in each agenda, the Company will record the votes as specified in the proxy forms. In this regard, the proxies will receive a username (Username) and password (Password) to attend the meeting only. The vote could no longer be edited.

Procedures for Attending the Meeting

1. At head office building

The company will start the registration on April 9, 2025 from 7:30 a.m. The shareholders or proxies can register at the “Chin Sophonpanich” auditorium, on 11th floor, Head Office Building, Bangkok Life Assurance Public Company Limited, No. 1415, Krungthep-Nonthaburi Road, Wongsawang, Bangsue, Bangkok according to the map of the meeting venue as in the attachment 13, page 81, after that you can show the identity document and supporting documents for the staff to register. You can enter the meeting room where the chairman will open the meeting at 9.30 a.m. onwards.

2. Via electronic meeting

The Company opens the meeting room for shareholders and proxies 2.00 hours before the meeting time. Shareholders and proxies can log-in to the electronic meeting via Quidlab system on April 9, 2025 from 7:30 a.m. with a username (Username) and a password (Password). When you log in to Quid Lab, you can proceed to the meeting by clicking In the box to accept term and press log in to enter the E-Voting. Please study the manual of the electronic conference system as in the attachment 10, page 65-75.

Voting

- The shareholders cannot divide their vote or cast partial vote.
- Each shareholder is entitled to one vote per share. If there is an equality of votes, the Chairman shall have a separate casting vote.
- In the case of shareholders appointing proxies to attend the meeting on their behalf, the proxy holder has the right to vote on behalf of the shareholder who grants the proxy in all respects as the proxy holder deems appropriate. Except, if the shareholders have voted in each agenda in the Proxy Form B in advance, the company will follow the voting specified by the shareholder in the proxy form. The proxy will not be able to amend the vote.
- The vote result of each agenda will be presented on the screen for acknowledgement.
- At head office building
 - In Voting for each agenda, the chairman will ask the meeting whether any shareholder objected or abstain from voting please raise your hand.
 - If the shareholders disapprove of an agenda or would like to abstain from voting, please tick the ‘disapprove’ or ‘abstain’ box, and the company’s staff will collect the ballot. The company will deduct such disapproval and abstention from the total eligible votes and assume the rest of the votes as approval of such agenda. If no objection to the result is raised by any shareholders, it shall be deemed that the meeting approves of such agenda.
- Via electronic meeting
 - Shareholders or proxies who attend via electronic meeting must voting on E-Voting of Quidlab system.
 - When the Chairman of the meeting notify the shareholders or proxies to cast their votes, shareholders or proxies please press “voting” button. After that the voting system will show the page for voting as “approve”, “disapprove” “abstain” or “voided Ballot”.
 - Shareholders or proxies need to choose in each agenda whether “approve”, “disapprove” or “abstain” within 1 minutes and then press “vote” button so that the voting procedure will be finished. Shareholders or proxies, who have not chosen “approve”, “disapprove” or abstain” within the voting period, will be deemed to resolve to approve the agenda as proposed to the meeting for consideration. Nevertheless, if the voting period still exists, the shareholders may return to amend their votes within such period.

Vote Counting

1. Each agenda, vote will be counted for “approve” “disapprove” and “abstain”. The scoring base will be majority vote counted against total votes of the shareholders attending the meeting and cast their votes which include “approve” and “disapprove” vote. The “abstain” vote will not be counted. Except agenda which the resolution will not be less than two-thirds of shareholders counted against total votes of shareholders attending the meeting and having the right to vote.
2. After the vote counting for each agenda item, the Company will announce the voting result as approval, disapproval, abstention or voided ballot as a number of vote and a percentage of total vote.

Questioning

- The company has provided a channel for asking questions by sending questions in advance of the meeting to the company from March 12, 2025 - April 8, 2025 by sending an email to companysecretary@bangkoklife.com
- Before casting the votes in each agenda, the Chairman of the Meeting will give the opportunity to ask questions related to the agenda of the meeting, which determines the time for submitting questions or ask questions for no less than 1 minute on each agenda. When the company calls the names of shareholders or proxies who wish to ask questions, please proceed as follows. The questions allowed to be asked in the agenda must be related to the agenda proposed for consideration only for maintaining the meeting time for the best benefit of all shareholders.

1. At head office building

Shareholders or proxies would like to ask questions or express their opinions, please to take note on paper and they will be collected by company’s staff or raise your hand for the staff to bring the microphone to you. Please inform your name-surname and inform if you are a shareholder or a proxy.

2. Via electronic meeting

- In the event shareholders or proxies would like to ask questions or express their opinions during the meeting, please click on Ask Question menu to take you to the Ask Question chat screen. You can type a message to ask and send press send. However, your questions will be read by the Company Secretary in the meeting instead of questions sent by shareholders in the system, subsequently, the Company's directors and/or executives will answer questions on such matters.
- In the event shareholders or proxies would like to ask questions by turning on the camera and/or turning on the microphone. Please press the raised hand sign, so that the press staff can allow them to ask questions.

Note

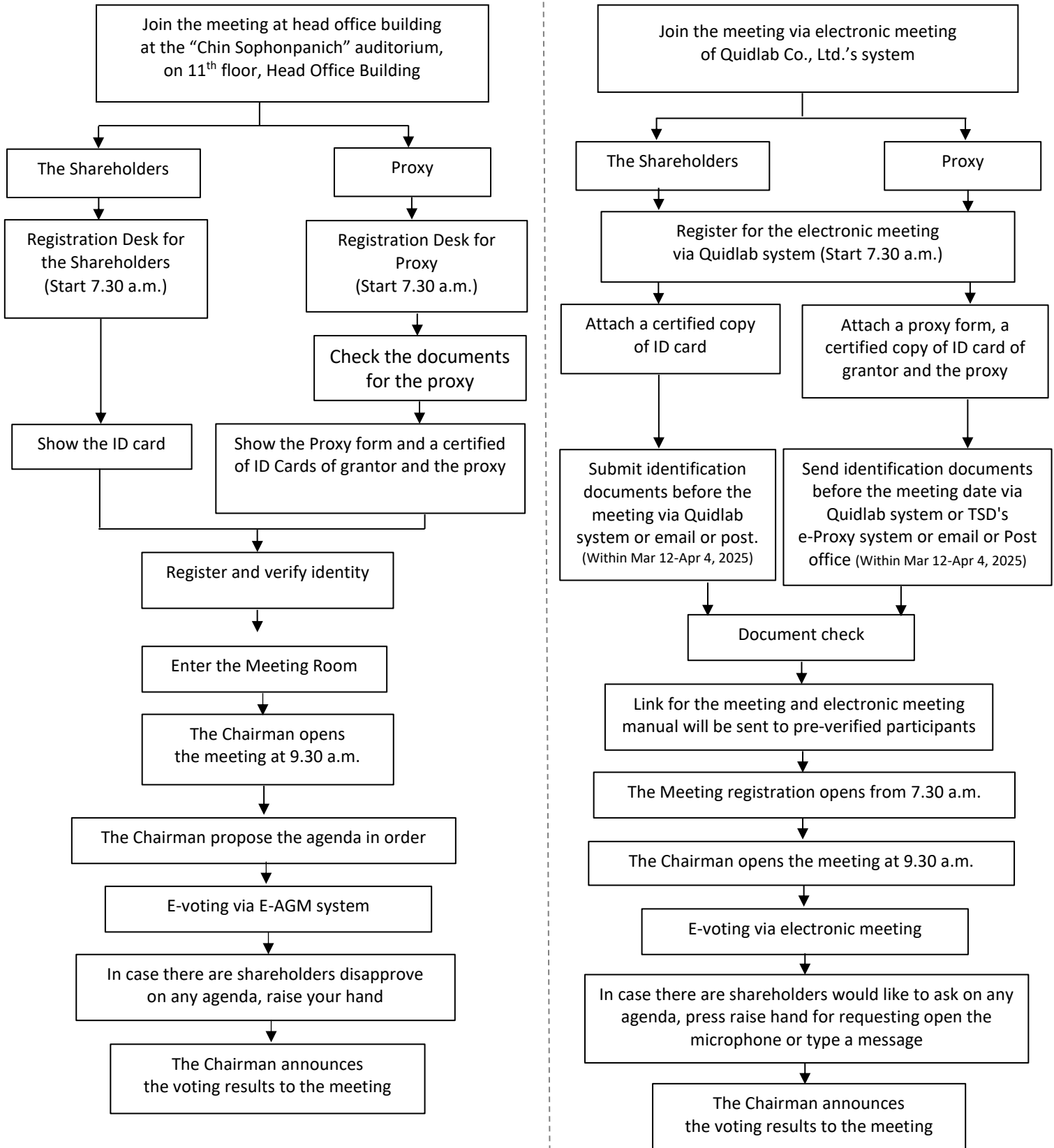
- The Company’s staffs and technology provided by Quidlab Co., Ltd. will be well prepared to facilitate the verification the documents of each shareholder, who intend to attend the meeting. For the convenience of shareholders, please study procedure of registration. Shareholders are recommended to pre-register via Quidlab system prior to the meeting date.
- E-AGM and voting system access to Quilab system does not require any special application to install, which can easily access the system and does not require any special skills. You can use the latest updated browsers such as Google Chrome, Microsoft Edge, Apple Safari, Firefox etc. You can also use your computer, laptop, tablet or mobile phone.
- The operations of the company are be complied by the Personal Data Protection Laws. The Company will collect, use and disclose personal information of shareholders in order to perform duties as required by law and for the benefit of providing services to shareholders to attend the shareholders' meeting. The shareholders will be protected by the Privacy Notice for BLA Shareholders as in the attachment 11, page 76-79.

- The company will record video and sound throughout the shareholders' meeting period. After the meeting, the company will publish the tape recording of the meeting as a clip file within 14 days on the company's website at www.bangkoklife.com, section of Investor Relations under the topic "Shareholders' Meeting", for shareholders who did not attend the meeting and investors to acknowledge.
- In the event that, the proxy form is not affixed with a duty stamp in the amount of 20 baht, the company will facilitate the affixing of the duty stamp for the shareholders who submit it for registration.

Any questions or problems regarding the pre-registration, registration or assessments to the system technical problem for attending the Annual General Meeting of Shareholders, please contact

1. Quidlab Co., Ltd., E-mail: info@quidlab.com, Telephone 02 013 4322 and 080 008 7616 or
2. Company Secretary Section, Bangkok Life Assurance Pcl., E-mail: companysecretary@bangkoklife.com, Telephone 02 777 8845, Company hours 08.30 a.m. - 5.00 p.m. from March 12, 2025 - April 9, 2025 until the end of the meeting., (except Saturday - Sunday or public holidays)

**Procedures for attending the 2025 Annual General Meeting of Shareholders
Bangkok Life Assurance Public Company Limited**





Quidlab E-Meeting & Voting System User's Manual Document Registration System


Introduction

Quidlab E-meeting & Voting System does not require any special application to install. It is a very easy to use system and does not require any special skills. We value your privacy & time and make the document uploading system easy for you without asking for details which are not needed so you can quickly complete the process. You can use any latest updated version of browser e.g. Google Chrome, Microsoft Edge, Apple Safari, Firefox etc. You can also use a computer, laptop, tablet, or phone.

Please refer to E-meeting invitation for link or QR Code for document uploading which will be like <https://subdomain.quidlab.com/registration/>

Login & Documents Uploading

1. Scan QR Code provided or type URL in browser to upload documents. You will be taken to the document registration system portal as shown below.



ระบบนำส่งเอกสาร สำหรับการประชุมผ่านสื่ออิเล็กทรอนิกส์ E-Meeting
Document Registration System for E-Meeting

บริษัท ควิดแลบ จำกัด
 Quidlab Co., Ltd.

การประชุมสามัญผู้ถือหุ้นประจำปี 2568
 The 2024 Annual General Meeting of the Company's shareholders which will be held on Tuesday, 29th April 2025, at 16:00 hrs

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เลขทะเบียนผู้ถือหุ้นหลักทรัพย์
 Shareholder's Registration No.

เลขประจำตัวประชาชน / ทะเบียนนิติบุคคลเลขที่ / หมายเลขพาสปอร์ต
 ID Card Number / Legal entity registration number / Passport Number

Accept terms

หมายเหตุ : เอกสารลงทะเบียนที่ส่งมาต้องมีไฟล์ครบถ้วนตามที่แนบมา สามารถดูรายละเอียด ตามที่ระบุไว้ในหนังสือเชิญประชุม
 Note: Please refer to invitation letter for meeting to get a list of document to be uploaded in case of coming in person or proxy

หมายเหตุ : หากต้องการความช่วยเหลือในการส่งเอกสาร กรุณาติดต่อ บริษัท ควิดแลบ จำกัด เบอร์โทร 02-0134322 อีเมล : info@quidlab.com
 Note: If you need assistance submitting document please contact Quidlab at Phone: 02-013-4322 Email : info@quidlab.com

[นโยบายความเป็นส่วนตัว](#) [นโยบายการคุ้มครองข้อมูลและเงื่อนไขการใช้งานของระบบ](#)
[Quidlab Privacy Policy, Data Protection Policy & Terms of use](#)

[นโยบายความปลอดภัยข้อมูลของ Quidlab](#)
[Quidlab Information Security Management Policy](#)

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- Fill in your shareholder's registration number and ID Card Number. This information shall be exactly same which are provided to the company's shareholder registrar. In case you don't know these, please get in touch with the company or registrar.

***If you do not know the exact information, please contact the company organizing the meeting or the securities registrar directly.**

- After filling out the details, please click the check mark in the Accept Terms box, then click on Submit.
- If the information is correct, you will be allowed to upload documents, and a screen as below will be presented.



ระบบนำเสนอเอกสาร สำหรับการประชุมผ่านสื่ออิเล็กทรอนิกส์ E-Meeting Document Registration System for E-Meeting

บริษัท ควิดแล็บ จำกัด
Quidlab Co., Ltd.

การประชุมสามัญผู้ถือหุ้นประจำปี 2568

The 2024 Annual General Meeting of the Company's shareholders which will be held on Tuesday, 29th April 2025, at 16:00 hrs

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อีเมล (Email address)

name@example.com

หมายเลขโทรศัพท์ (Phone Number)

Phone Number

เข้าร่วมประชุม (Attend meeting): มาด้วยตนเอง (Person) รับมอบสิทธิ์ (Proxy) มอบสิทธิ์ให้กรรมการอิสระ (Director Proxy)

ผู้ถือหุ้นที่เป็นบุคคลธรรมดา

- สำเนาบัตรประจำตัวประชาชน หรือสำเนาเอกสารอื่นซึ่งออกโดยหน่วยงานราชการ ที่ยังไม่หมดอายุพร้อมลงนามรับรองสำเนาถูกต้อง

ผู้ถือหุ้นที่เป็นนิติบุคคล

- หนังสือมอบอำนาจหรือหนังสือมอบฉันทะที่ลงลายมือชื่อ
- หนังสือรับรองการจดทะเบียนเป็นนิติบุคคลของผู้มอบฉันทะซึ่งลงลายมือชื่อรับรองสำเนาถูกต้อง

อัปโหลดไฟล์ (Upload files): สามารถแนบได้เฉพาะ jpg, png, gif, pdf เท่านั้น
สามารถแนบได้สูงสุด 5 ไฟล์เท่านั้น (ขนาดไฟล์ไม่เกิน 5MB)

Choose files to upload

Browse files

Submit

หมายเหตุ : เอกสารลงทะเบียนที่ส่งทำการอัปโหลดไฟล์ กรณีมาด้วยตนเองหรือรับมอบสิทธิ์ สามารถดูรายละเอียด ตามที่ระบุไว้ในหนังสือเชิญประชุม
Note: Please refer to invitation letter for meeting to get a list of document to be uploaded in case of coming in person or proxy

หมายเหตุ : หากต้องการความช่วยเหลือในการส่งเอกสาร กรุณาติดต่อ บริษัท ควิดแล็บ จำกัด เบอร์โทร 02-0134322 อีเมล : info@quidlab.com
Note: If you need assistance submitting document please contact Quidlab at Phone: 02-013-4322 Email: info@quidlab.com

[นโยบายความเป็นส่วนตัว นโยบายการคุ้มครองข้อมูลและเงื่อนไขการใช้งานของระบบ
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Quidlab Information Security Management Policy](#)

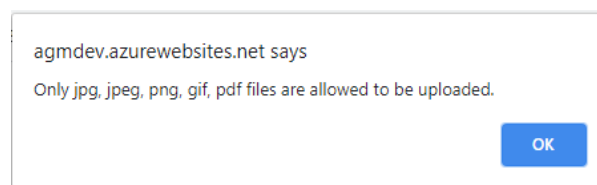
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Logout

5. Fill the following details (all the below information is needed for successful registration):
 - a. Email address where you want to receive username & password for joining E-meeting.
 - b. Telephone number in case the company wants to get in touch with you.
 - c. Upload documents as specified by the company as indicated in the invitation letter.
 * Please note the required documents may differ from company to company and different documents may be required for joining in Person or Proxy or Director Proxy.
 - d. The system allows you to upload a maximum of 5 documents each time with each document not more than 5MB. Only jpg, png, gif & pdf files are allowed.
 - e. In case you choose a proxy, you must also enter proxy name, ID number of the proxy and type of proxy e.g. A, B or C.
6. Once you have added details you can submit documents by clicking on the Submit button, you will get an alert for successful submission as shown below:



Or with the error Message indicating reason in case, you get an error message which is not self-explanatory then get in touch with us.



7. After successful submission, the following screen will be presented. In case you need to add more documents, you can submit more at this time.



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การประชุมสามัญผู้ถือหุ้นประจำปี 2568
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ส่งเอกสารเรียบร้อยแล้ว Data Registered.

ขณะนี้เอกสารของคุณอยู่ระหว่างการพิจารณา
Your documents are under consideration. Please check again later.

คุณสามารถส่งเอกสารเพิ่มเติมได้หากต้องการ
You have already submitted documents, you can add more documents if you wish.

อัปโหลดไฟล์ (Upload files): สามารถแนบได้เฉพาะ jpg, png, gif, pdf เท่านั้น
สามารถแนบได้สูงสุด 5 ไฟล์เท่านั้น (ขนาดไฟล์ไม่เกิน 5MB)

Choose files to upload

Browse files

Submit Documents

หมายเหตุ : เอกสารลงทะเบียนที่ต้องทำการอัปโหลดไฟล์ กรณีมาด้วยตนเองหรือรับมอบอำนาจ สามารถดูรายละเอียด ตามที่ระบุไว้ในหนังสือเชิญประชุม
Note: Please refer to invitation letter for meeting to get a list of document to be uploaded in case of coming in person or proxy

หมายเหตุ : หากต้องการความช่วยเหลือในการส่งเอกสาร กรุณาติดต่อ บริษัท ควิดแลบ จำกัด เบอร์โทร 02-0134322 อีเมล : info@quidlab.com
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[Quidlab Information Security Management Policy](#)

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Logout

8. Once finished, click on the Logout button to exit. You will also receive an email confirming the successful submission.
9. In case your documents are approved you will receive a separate email with username and password.
***Please only contact us or the company in case you do not receive username & password 24 hours before meeting time or as indicated in the invitation letter.**
10. In case the documents are not approved, you will receive an email with the reason from the company. You can login again to the document registration portal and upload the additional documents to rectify the cause.

Technical Support

If you face any technical difficulties in accessing the E-AGM system you can get in touch with Quidlab via telephone on +66-2-013-4322 or +66-800-087-616 or via email at info@quidlab.com, before contacting technical support.

When contacting technical support please provide full details of the problems faced, any error message.

received, type of device used, browser name and version etc.

Report a bug or security vulnerability

If you encounter problems send us an email to info@quidlab.com with the details of vulnerabilities or bug report

Registration form for electronic meeting

Made at

Date Month Year

I/We.....Nationality.....Residing at NoRoad.....

Sub district..... District.....Province..... Postal Code.....

E-mail address*.....Mobile Phone (for receiving OTP)*.....

As a shareholder of Bangkok Life Assurance Public Company Limited, holding a total number of
..... shares.

As a Proxy of Shareholder of Bangkok Life Assurance Public Company Limited whose name
is....., holding a total number of
..... shares.

I confirm to attend the meeting and vote at the 2025 Annual General Meeting of Shareholders on Wednesday, April 9, 2025 at 9.30 hrs. via electronic meeting. Please send me the individual link to attend, Username and Password.

Signed.....Shareholder/Proxy

(.....)

Remark: Please submit the completed Registration Form together with documents for registration and/or proxy required prior to attend the meeting as detailed in the notice of the 2025 Annual General Meeting of Shareholders as the attachment 8 and send the companysecretary section **within Friday, April 4, 2025** via E-mail: companysecretary@bangkoklife.com or reply-mail envelope by post.

Electronic Conference System Manual



<https://quidlab.com>



Quidlab E-Meeting & Voting System User's Manual Conferencing Option

Some options may not be visible

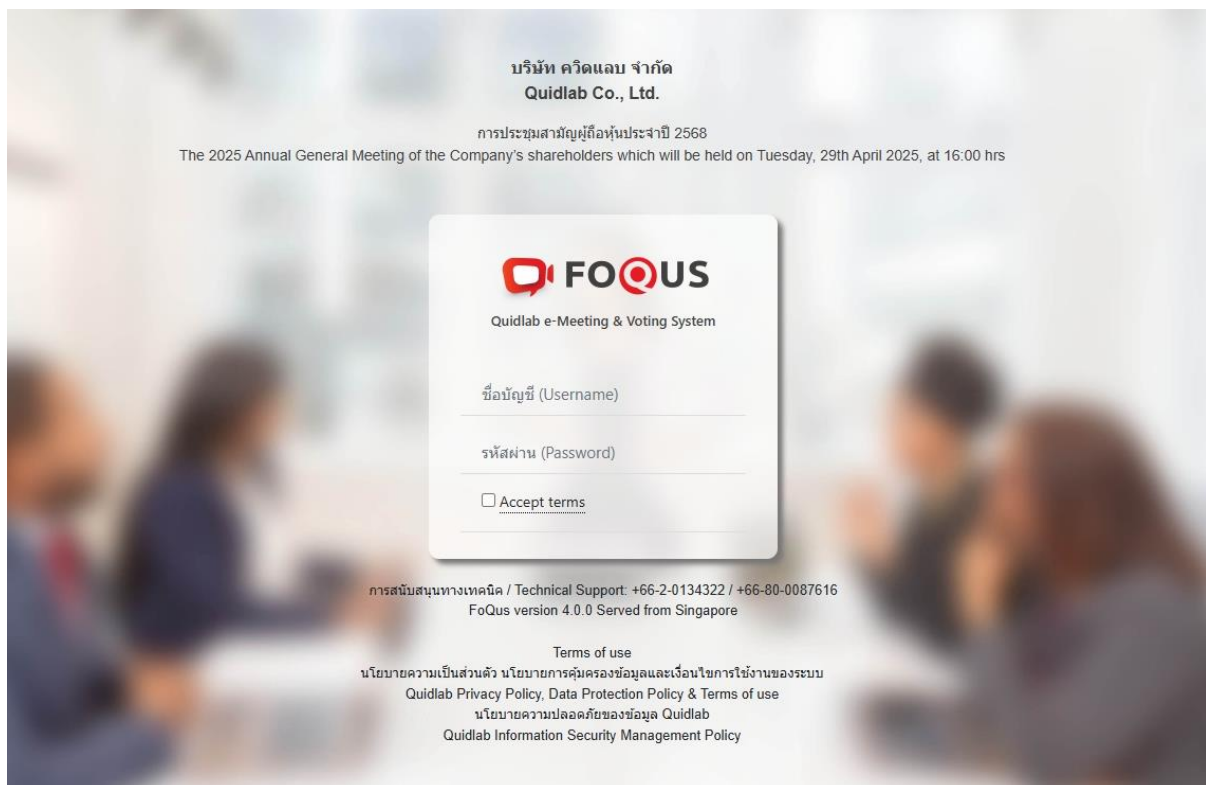
Introduction

Quidlab E-meeting & Voting System does not require any special application to install. It is a very easy to use system and does not require any special skills. You can use any latest updated version of browser e.g. Google Chrome, Microsoft Edge, Apple Safari, Firefox etc. You can also use a computer, laptop, tablet or phone.

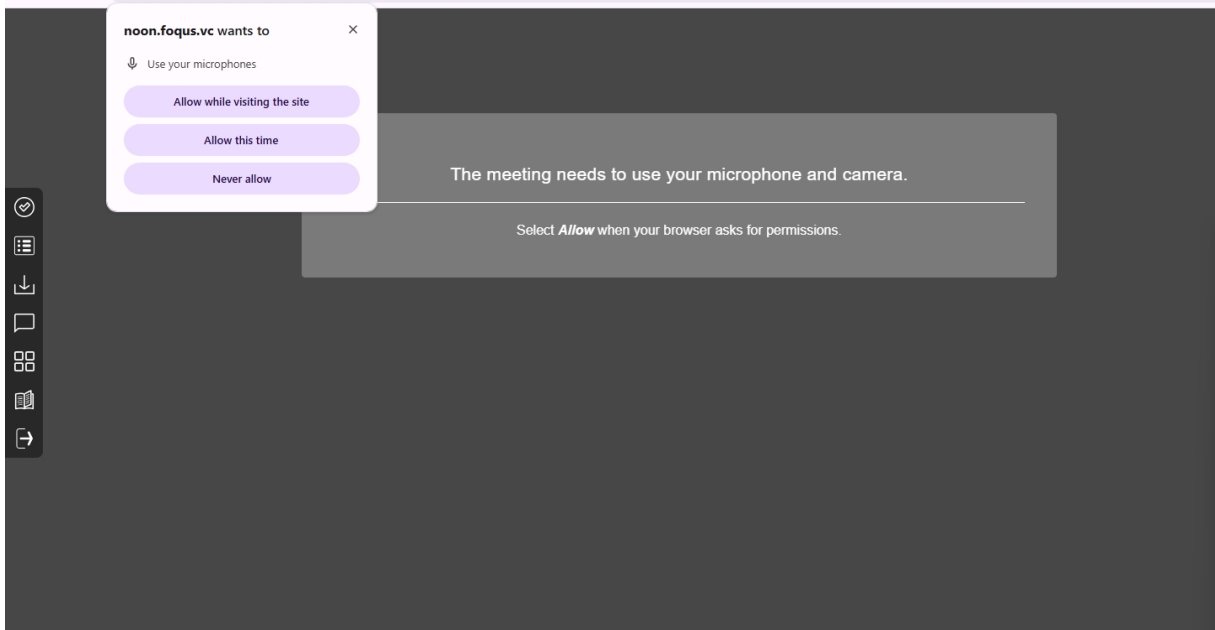
You will receive an email with username and password. This username and password are valid only for E-Meeting or E-Meeting of company stated in the email. Email also contains a link to join the meeting like <https://quidlab.foqus.vc> (Example Only)

How to Login

1. Click on the link in email or type URL in browser. After clicking you will be taken to E-Meeting website
2. Enter your username & password
3. Click Accept Terms, then click Login button to join the meeting



4. If the username and password are correct you will be granted access, and a screen will be presented.
5. You may be asked to allow camera and microphone permissions when you join meeting or when you start the camera and microphone (if you do not grant permission, you can still join the meeting however you may not be heard or seen by other people in case you need to ask questions using microphone).

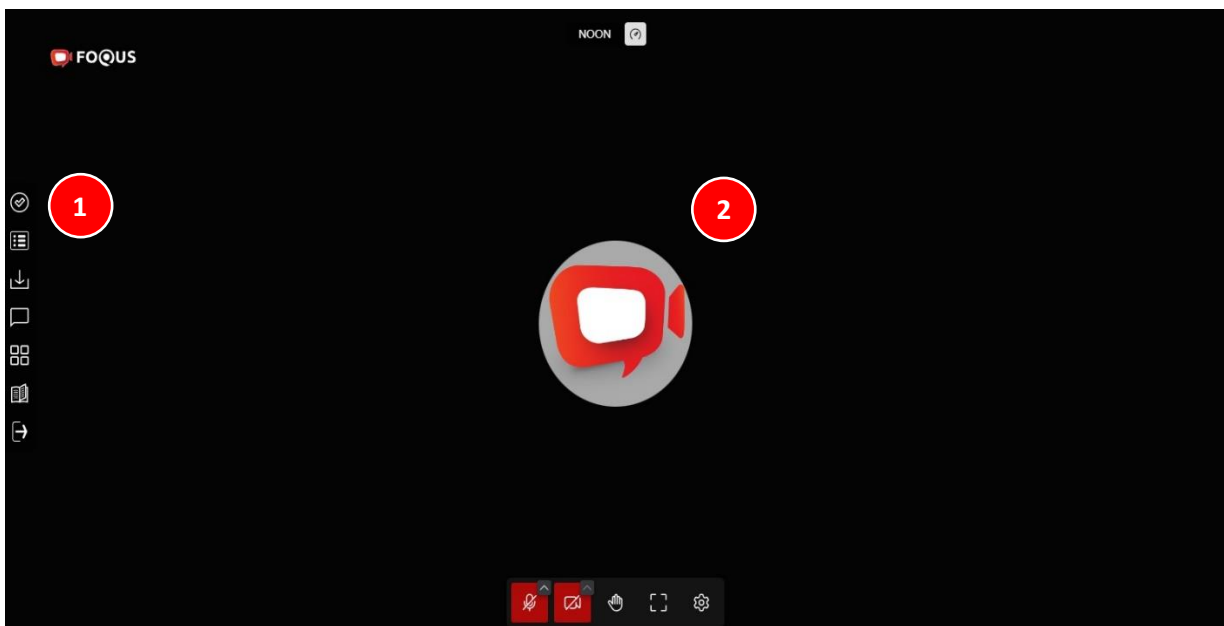


6. Once permission is granted you will be able to see other participants. Depending on meeting requirements you may be able to see all or only some of the participants who have their camera on.

How to Navigate

The E-Meeting system has the following parts which can be navigated by menu located on the left side of the screen (1).

Other users of E-Meeting will be shown in this section (2).



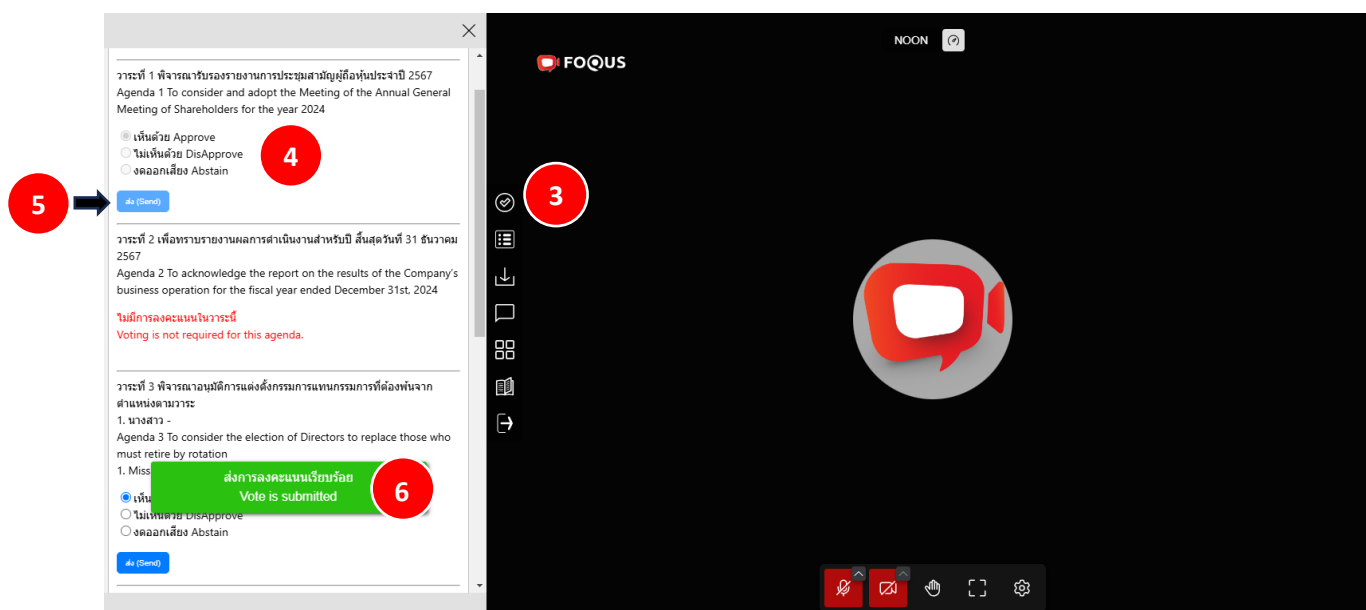
Quidlab Co., Ltd.

Vote Menu

Once you click on Vote menu (3), you can navigate to the Voting section to cast your vote. You can see all agendas listed here and can cast your vote any time till the time if Agenda is not closed. Once Agenda has been discussed and closed you cannot change your vote. (This Agenda has been closed cannot vote)

There is a separate Send Button for each agenda. You must click on the radio button (4) to choose, “Approve”, “Disapprove” or “Abstain” and then click Send (5).

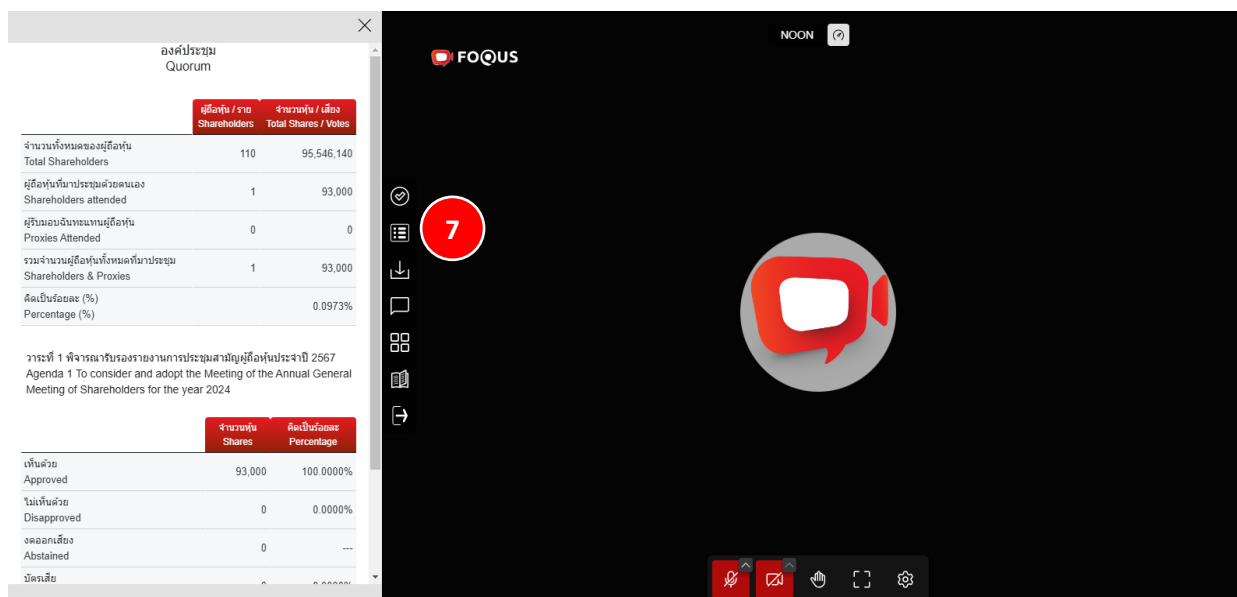
Once your vote is submitted you will be notified by a pop-up alert message. Voted is submitted (6).



Quorum & Voting Results

You can check quorum and results by clicking on Voting Results Button (7) any time, votes will be displayed only after agenda is closed.

Quidlab Co., Ltd.



FOQUS NOON

องค์ประชุม
Quorum

	ผู้ถือหุ้น / ราย Shareholders	จำนวนหุ้น / เสียง Total Shares / Votes
จำนวนทั้งหมดของผู้ถือหุ้น Total Shareholders	110	95,546,140
ผู้ถือหุ้นที่มาประชุมด้วยตนเอง Shareholders attended	1	93,000
ผู้รับมอบฉันทะแทนผู้ถือหุ้น Proxies Attended	0	0
รวมจำนวนผู้ถือหุ้นทั้งหมดที่มาประชุม Shareholders & Proxies	1	93,000
คิดเป็นร้อยละ (%) Percentage (%)		0.0973%

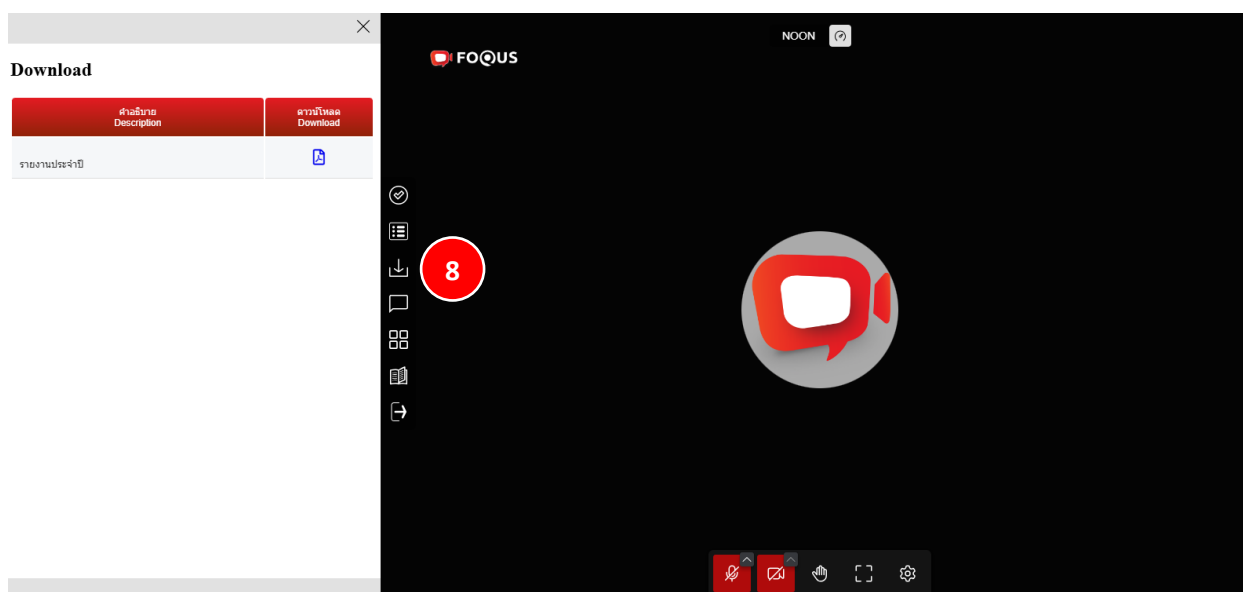
วาระที่ 1 พิจารณารายงานผลการประชุมสามัญผู้ถือหุ้นประจำปี 2567
Agenda 1 To consider and adopt the Meeting of the Annual General Meeting of Shareholders for the year 2024

	จำนวนหุ้น Shares	คิดเป็นร้อยละ Percentage
เห็นด้วย Approved	93,000	100.0000%
ไม่เห็นด้วย Disapproved	0	0.0000%
งดออกเสียง Abstained	0	---
บัตรเสีย		

7


Download Documents

You can download company provided documents, if any e.g., Annual Report, Company presentation etc. by clicking on Download button (8).



FOQUS NOON

Download

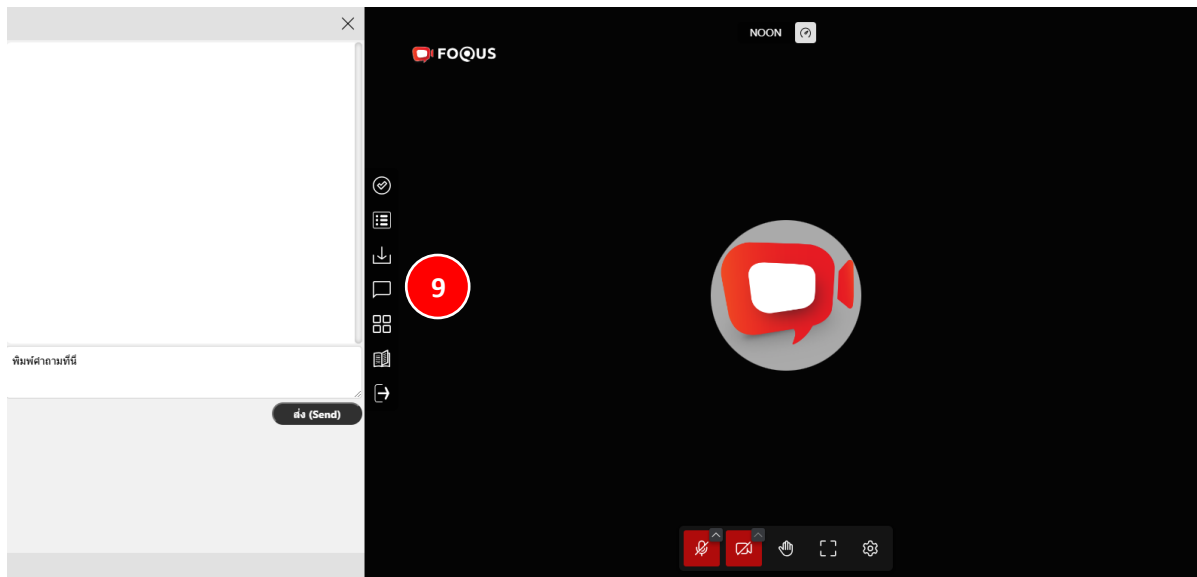
คำอธิบาย Description	ดาวน์โหลด Download
รายงานประจำปี	

8

Asking Question

Asking Question - by Message

Click on the Ask Question button (9) to navigate to Ask Question chat screen. You can type your message in the textbox then click send to send question

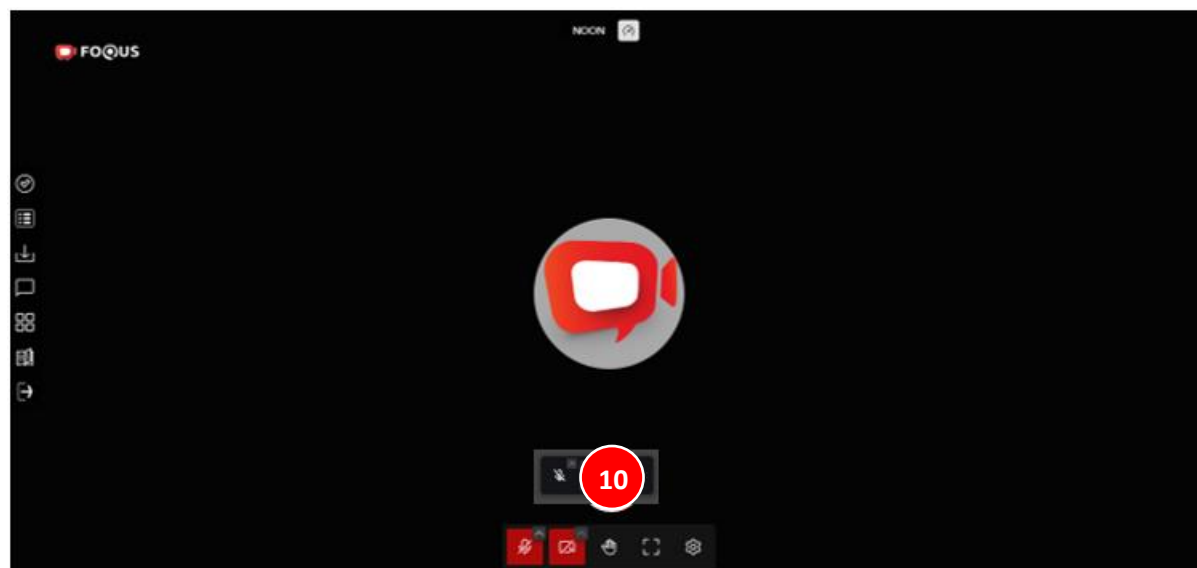


- The question will be sent directly to the company officers, they can see all questions, but you will only see your own question.
- The company cannot reply through chat box to the question. The questions must be answered through the voice only.

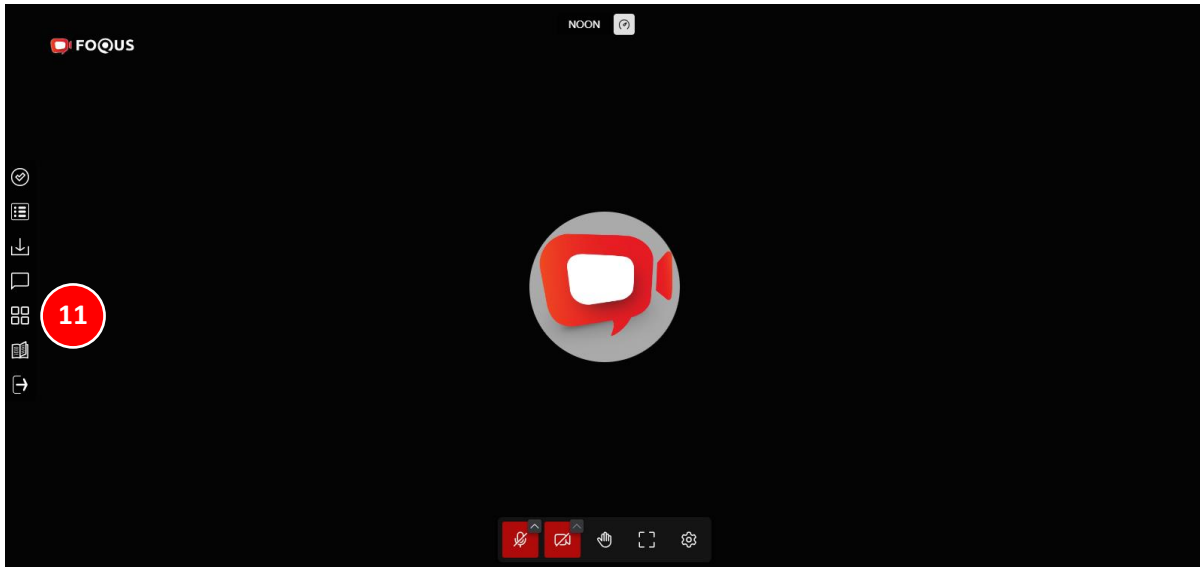
Asking Question - by Voice

Clicking on the Hand Button (10), and then waiting for the company approval. Once your request is approved, the director or company officer will ask you to unmute your microphone and ask your question. (You may also turn on your camera if required).

(This Option is available only in the meeting where the camera and microphone access are allowed for users.)

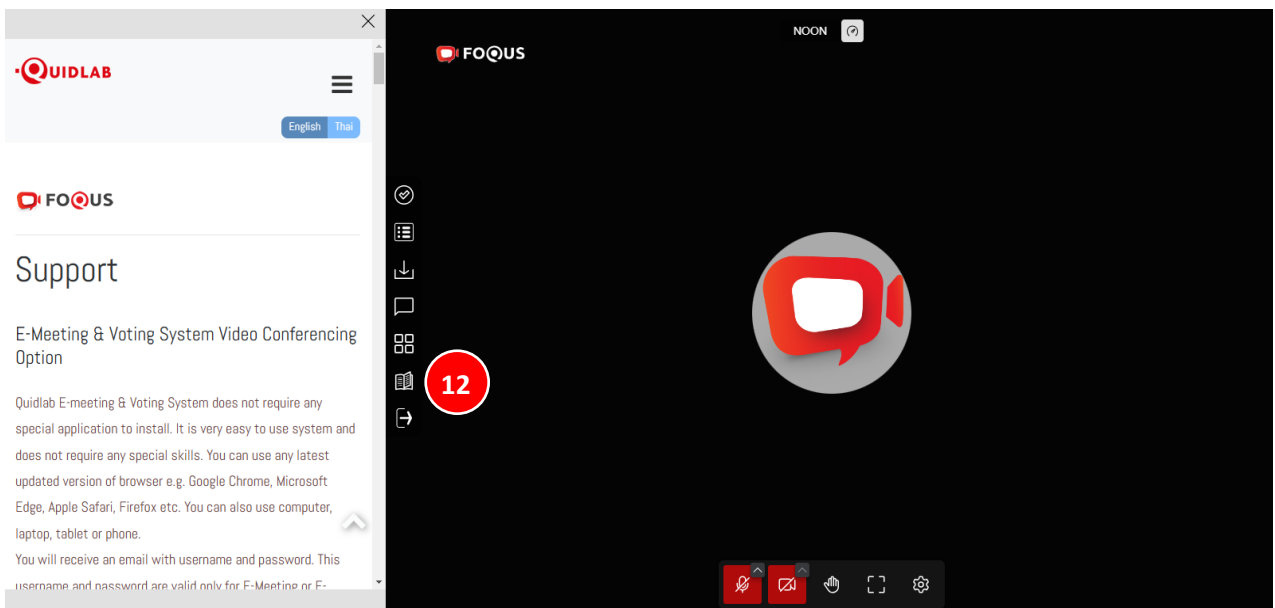


Icon 4 small squares (11) You can choose to watch in a single window to see active speaker in full screen. or multiple windows showing thumbnails of all presenters who have their camera on.



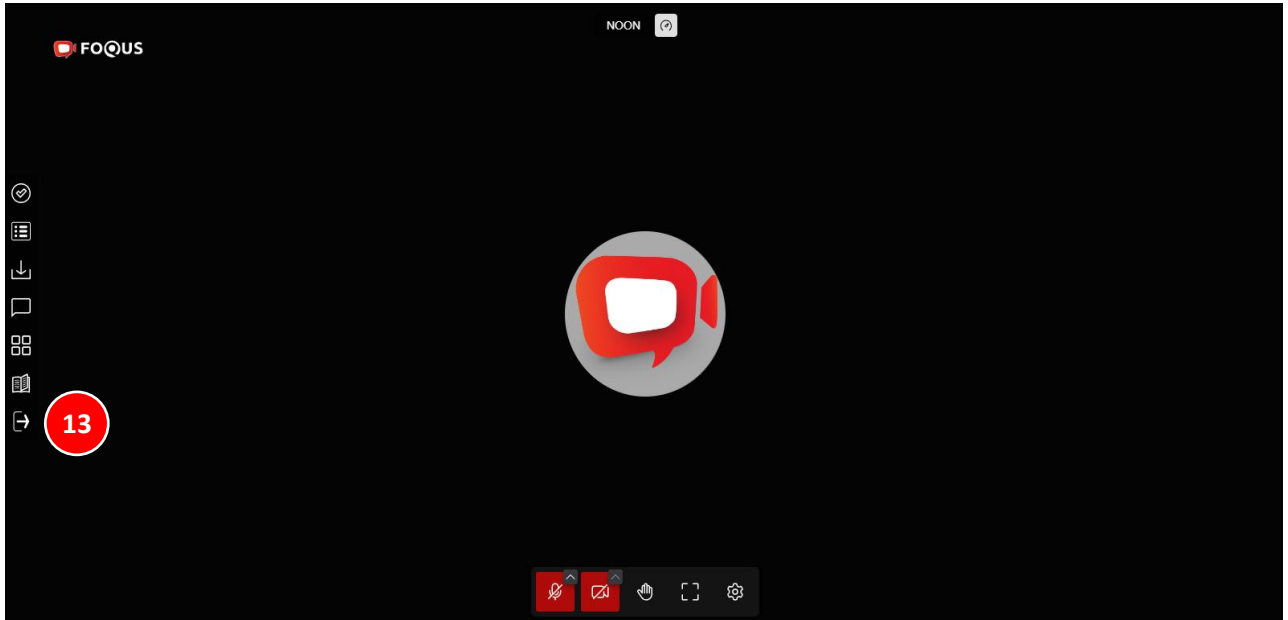
System user manual download menu

To see the manual, you can click on this icon (12).



Logout

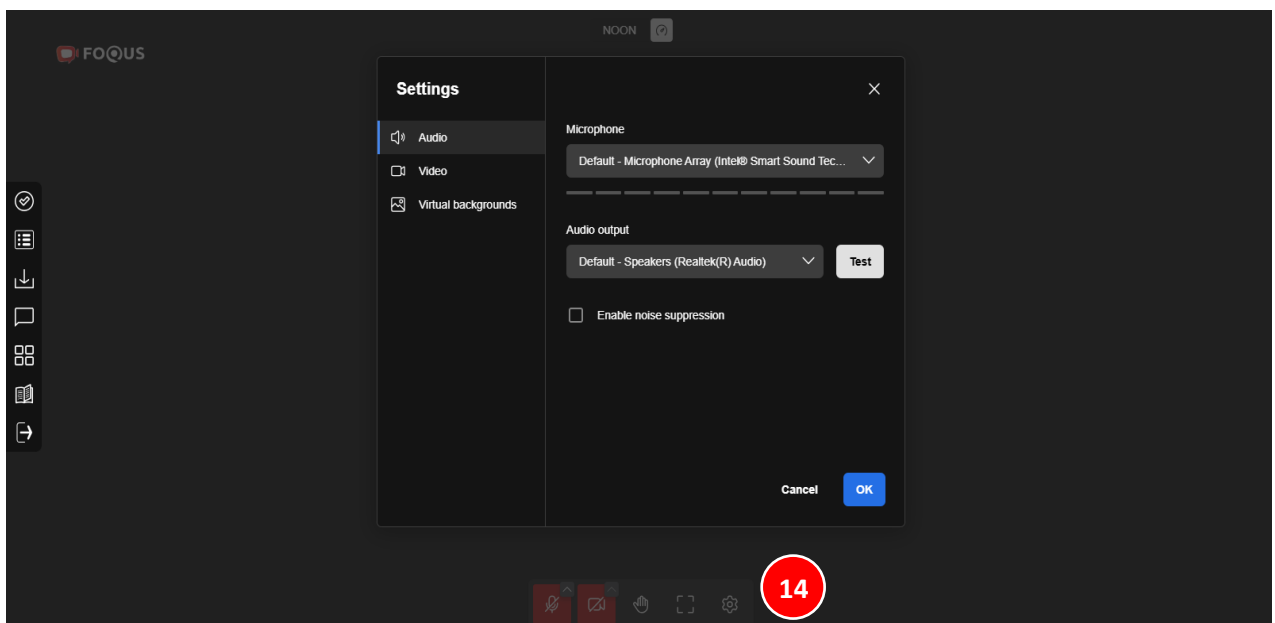
To Logout click on Logout Button (Logout) (13).



Settings

You can change your camera and microphone settings by clicking on Settings button (14).

This option is available only if camera and microphone access is allowed



Technical Support

If you see the problem accessing the E-Meeting system you can contact Quidlab at via telephone on 080-008-7616 or 02-0134322 or email at info@quidlab.com

Before contacting technical support, please read the Frequently Asked Questions (FAQ) below which may solve your issue. We recommend that you use a computer (PC) or notebook (Laptop).

- The internet used must be stable and strong enough because the meeting runs for more than 1 hour.
- We recommend to keep your microphone muted & camera off when not talking so other users are not disturbed during meeting.
- When contacting technical support please provide full details of problem, any error message received, type of device used, browser name and version etc.

Minimum System Requirements

Bandwidth	System uses simulcast hence automatically manages video quality or turns off some of videos if bandwidth is low, however for good conference a 5 Mbps bandwidth is recommended.
Video quality	720p
CPU	Video conferencing requires high CPU power, Intel Core i3 or equivalent
Memory	at least 4 GB
Ports	Following ports must be opened for outbound traffic if blocked at firewall
TCP	80 & 443, 5349
UDP	10000

Frequently Asked Questions (FAQ)

Question : Why can't I click a link in my email?

Answer: Some email software may show links as text only. You can copy URL then open in browser Chrome / Safari

Question: I cannot login?

Answer: check the correct username & password provided. Please check if you are copying and pasting username & password correctly. In the most frequent cases, the trailing space for the username and password is copied.


Question: I'm out of the system very often?

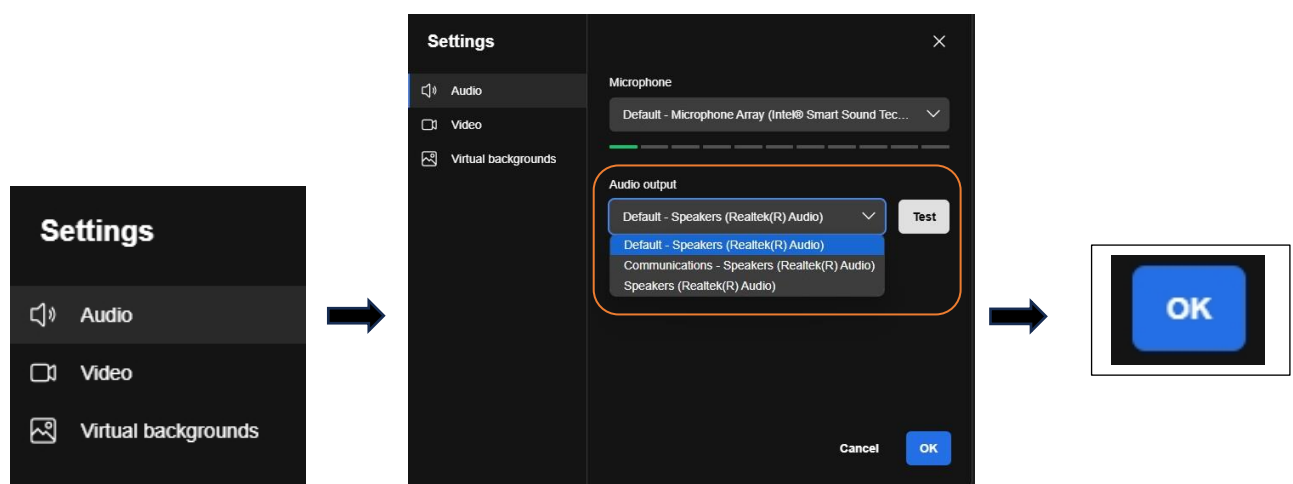
Answer: The internet used must be stable and strong enough because the meeting runs for more than 1 hour / weather conditions may affect the network signal you are using. If you are using WiFi there can be packet drops.

Question: Using headphones/headphones, I can't hear the sound at all. (both bluetooth and wired headphones)

Answer: Please check the volume on your mobile phone or computer to see if it is muted or not.

If you have already checked the sound level, but still haven't heard any sound. Please check that your headphones are connected to the conference system or connected to other devices. You can check as follows:

Go to the meeting system page, press on the mark.  set up / Setting → Audio → Audio output Press to select the name of your headphones and press OK.



Other Questions:

Other login issues can be due to network issue, no internet connection or other business rules (company may allow you to login only for example 1 hour before, you are login too late and meeting may have already been finished etc.), which are alerted to user and are self-explanatory.

Question: I can login but get automatically logged out?

Answer: For security reasons each user can login only on one device and if you try to login on another device or different browser on same computer previous login will get logged out automatically. Do not share your username & password with another person.

Question: My voting options are locked, not present for some or all of agendas.

Answer: There are some business rules which can prevent voting and are clearly marked under each agenda for your reference and are self-explanatory, some common cases are as follows:

- The agenda does not require voting and is for acknowledgement only.
- The agenda is already closed hence it gets locked, and you cannot change vote.
- You logged in late and some of the agendas were already voted.
- A proxy form B was sent which has already been voted and does not allow you to change vote.

Question: Do I have to wait for agenda to be discussed before I can cast my vote? or Do I have to wait till the end of the meeting?

Answer: You can cast your votes any time after login and all votes will be recorded. You can also change your vote till the time agenda is not closed by company officers. Once the agenda is closed you cannot change your vote.

Question: My voting or other windows shows “Connection failed. Please log out and log in again” what should I do?

Answer: If the internet connection to voting server is lost you may get this message, you can logout and login again to restore connection.

Question: Will it affect my voting if I logout and login again?

Answer: When you login for the first time the system marks your votes as Approved however you can change your vote any time, even if you logout and login again. Login in and logout several times does not affect your previously cast votes.

Question: I have another technical question?

Answer: Please get in touch with us. 080 -008-7616 or 02-0134322 or via email: info@quidlab.com

Question: How to report a bug or security vulnerabilities?

Answer: If you encounter problems send us an email to info@quidlab.com with the details of vulnerabilities or bug report.

Privacy Notice for BLA Shareholders

Bangkok Life Assurance Public Company Limited (hereinafter referred to as “Company” or “We” or “we” or “BLA”) gives importance to protecting the personal data of our shareholders and also their proxies or attorneys-in-fact (hereinafter referred to as “agent”). To ensure that we protect and manage your personal data in accordance with the Personal Data Protection Act B.E. 2562, we have established this Privacy Notice for your acknowledgement of the details pertaining to the processing of personal data which may occur and of the rights of your personal data as well as ways to reach us.

Clause 1 Purposes of Collecting, Use and Disclosure of Personal Data

The Company may collect, use or disclose your personal data under a lawful basis for the following purposes:

Clause	Purposes for Processing	Lawful Basis
1.1	For managing a shareholder register, granting a proxy and performing other activities pursuant to the Public Limited Company Act, the Securities Exchange Act and other applicable laws. Such activities include recording and preparing meeting minutes to submit to relevant agencies such as the Securities Exchange of Thailand	Legal Obligation
1.2	For payment of dividend to shareholders and repayment of capital	Legal Obligation Contractual Basis
1.3	For holding, attending and administering the General Meeting of Shareholders e.g., registering meeting attendees, recording meeting resolution, preparing and organizing activities and events and facilitating shareholders etc.	Legitimate Interests
1.4	For recording of images, audio and video recordings during the meetings for the benefit of broadcasting the meeting on the Company website and other communication channels.	Legitimate Interests
1.5	For preparing database and perform other activities pertaining to promoting investors’ relations and providing benefits to you as our shareholders, including conducting surveys, analysis or for improving the Company’s operations.	Legitimate Interests
1.6	For risk management, internal control and oversight of audit and corporate governance and organization management.	Legitimate Interests
1.7	For establishing the right to legal claims, compliance or exercise any legal rights or for raising any defense against any legal claim, for proceeding any litigation including and for execution of the judgement.	Legitimate Interests
1.8	For compliance with legal obligations, orders of the competent and legally authorities or any competent official such as to comply with summons, court injunction, police officers, prosecutors, government authorities and for reporting or disclosing any information to government bodies or independence entities.	Legal Obligation
1.9	For the management and administration concerning your health and safety.	Vital Interests

Clause 2 Personal Data that collected

2.1 How your personal information is collected

We collect personal information directly from you in circumstances such as:	We'll also collect your personal information directly from third parties such as:
The Company shall collect your personal data by requesting it directly from you i.e., by having you fill in any forms created by BLA or enquiring data from you or requesting you to submit to us any document containing your personal data.	The Company may, under some circumstances, collect your personal data from other sources in order to fulfil the aforesaid purposes in Clause 1 such as from the securities registrar.

2.2 General Personal Data

Data we process:	Example
Information that identifies you. (Identity Data)	first name, last name, identity card number, passport number, date of birth, gender, age, nationality, signature, information regarding the change of first name and or last name, current photo;
Your contact details (Contact Data)	address, phone number, email;
Your financial information (Financial Data)	bank account number (used for receiving dividend payment, face value and/or interests), number of shares;
Data pertaining to the communication you have with us (Communication Data)	video and audio recording when you contact us;
Other data	occupation, opinions or recommendations etc.

2.3 Sensitive Personal Data

In general, BLA does not require to collect any “**religion**” and “**blood type**” specified in your identity card, for any specific purpose. In the event that you provide us the copy of your identity card, you should to make invisible such data. If you do not make invisible of such data, we would like to inform you that we do not collect or use that personal data.

However, for the personal data processing of shareholders of BLA, there may be some activities that BLA shall request some additional sensitive personal data when you participate in any activities for shareholders. We will specifically notify in the request consent form and BLA shall clearly request your consent before collecting such sensitive personal data.

Clause 3 Retention Period of Personal Data

The Company shall retain your personal data as long as it is necessary for the purposes of collecting, use or disclosure such personal data set out in this Privacy Notice. The criteria for establishing the retention period include:

- (1) The duration of relationship between BLA and you,
- (2) The ongoing duration of any interest BLA is still providing to you,
- (3) The period BLA retains your personal data as necessary in order to comply with applicable laws or within legal prescription for establishing the right to legal claims, to comply with or to exercise the right to legal claims or to raise against any right to legal claim for other courses as specified in Policy and Internal Rules and Regulation of BLA.

Clause 4 Disclosure of Personal Data

Clause	BLA may disclose your personal data to the following third parties:
4.1	subsidiary companies, affiliated companies and BLA Group companies for their support given to BLA to fulfil the aforesaid purposes in Clause 1
4.2	government authorities, regulator authorities or other authorities as prescribed by law including law enforcement officers such as court, police, the Securities and Exchange Commission, revenue department
4.3	agents, contractors, subcontractors, and/ or other service providers e.g., the organizers for events or activities to facilitate shareholders, auditors, lawyers, legal consultants, financial institutes appointed as financial advisor
4.4	Banks are responsible for making payment to shareholders
4.5	Registrar of shareholders

Clause 5 Transfer, Transmission and/or Sending Personal Data to a Foreign Country

In the event where the Company transfers, transmit and/or send data to a foreign country, the Company shall formulate agreements and/or business contracts with entities or organizations that will receive such Personal Data to have acceptable Personal Data protection standards and in accordance with relevant laws to ensure that the Personal Data will be safely protected.

Clause 6 Rights of Data Subject

As the owner of personal data, you have legal rights as prescribed in the Personal Data Protection Act B.E 2562. You can exercise your rights in accordance with terms specified under **Clause 8**.

Clause	Rights	Explanation
6.1	Right to be Informed	The right to be informed about the existence, the type of Personal Data, BLA's purposes of Personal Data use, Retention Period of Personal Data and Disclosure of Personal Data
6.2	Right of access	The right to access and request a copy of Personal Data which is under the responsibility of BLA where appropriate identity verification procedure shall apply
6.3	Right to rectification	The right to request BLA to make corrections, amendments or changes Personal Data to be up to date, complete and not causing misunderstanding
6.4	Right to erasure	The right to request erasure, destruction or anonymization of Personal Data
6.5	Right to restrict processing	The right to request BLA to restrict the use of your personal data as prescribed by law
6.6	Right to data portability	The right to request BLA to transfer your given BLA personal data to the other party as prescribed by law
6.7	Right to object	The right to object to collect, use or disclosure Personal Data including the right to object any Personal Data processing
6.8	Right to withdraw consent	In the event BLA requested your consent, you will have the right to withdraw such consent for the processing of your personal data already given to BLA unless such withdrawal is restricted by law or by any contract that benefits you. Such consent withdrawal shall not affect any personal data processing legally conducted according to your prior consent.

Clause	Rights	Explanation
6.9	Right to lodge a complaint	You have the right to file a complaint with the competent authority under the Personal Data Protection Act B.E 2562 if BLA breaches or does not comply with the said Act.

Clause 7 Changes to this privacy notice

We keep our privacy notices under regular review. If there are any changes, we will update this page to inform you about any new uses of personal data. Visit www.bangkoklife.com to make sure you are aware of what information we collect, how we use it and the circumstances we may share it with other organizations. From time to time, we may also inform you in other ways about the processing of your personal data.

Clause 8 Contact

8.1 Contact the Company or the Data protection Officer

Company Name	Bangkok Life Assurance PCL
Our address	1415 Krungthep-Nonthaburi Rd. Wong Sawang, Bang Sue, Bangkok 10800
Our website	https://www.bangkoklife.com/th/Investor/Contact
Our Call Center	02-777-8888
Our Corporate Secretary Office	02-777-8845
Our Data Protection Officer	Head of Compliance Office dpo@bangkoklife.com

8.2 How to contact supervisory authorities

If you wish to file a complaint or if you feel that we have not responded to your concern, you may contact the Office of Personal Data Protection Committee.

16th February 2023

56-1 one report for the year 2024 (QR Code)

The Thailand Securities Depository Co., Ltd., as a securities registrar under the Stock Exchange of Thailand, has developed a system which allows SET Listed Companies to send to the shareholders documents and 56-1 One report for the year 2024 in the form of electronic via (QR Code), thus allow the shareholders to access the information conveniently. Shareholders can download the aforementioned documents from the QR Code and as shown in the registration form according to the following steps.



For iOS System

1. Turn on the mobile camera or iPad
2. Turn the mobile camera to the QR Code to scan it.
3. The notification will appear on top of the screen. Click on the notification to access documents regarding the meeting.

Remark: If the notification does not appear on the mobile phone, the QR Code can be scanned with other applications such as QR CODE READER, Facebook or Line

For Android System

1. Open applications such as QR CODE READER, Facebook or Line

How to scan the QR Code with Line application

- 1.1 Open Line application and click on "Add friend"
 - 1.2 Choose "QR Code"
 - 1.3 Scan the QR Code
2. Scan the QR Code to access documents

**Map of the Annual General Meeting of Shareholders Venue
Bangkok Life Assurance Public Company Limited**



Traveling Route

1. By Bus

- Krungthep – Nonthaburi Road Bus, Number 18, 65, 505, 30s

2. By MRT

- Get off at Wongsawang Station, Exit 1 (distance of about 100 meters)

Note : for more information of traveling to Bangkok Life Assurance Pcl. please dial 0 2777 8888